August / 1956

THE REPORTER OF

# Direct Mail

advertising



# what's all this S. I. C. talk

Everybody's talking S. I. C. — How it covers all industrial fields. — How it affords extra coverage to Direct Mail users.

S. I. C. covers most, but not all fields. And, S. I. C. does not cover all the names within each particular category! Therefore, mailing lists selected by S. I. C. codes cannot be complete! That's half-a-loaf. It's incomplete coverage—and fetches less response than the mail advertiser deserves.



PONTON not only supplements, but actually augments, basic S. I. C. mailing lists with thousands of businesses which should officially be included under these code classifications. Lack of information on financial strength, for instance, could exclude these firms.

But PONTON includes them, by virtue of employee strength, or upon the basis of additional, substantial evidence. They are potential prospects, too!

#### PONTON'S LISTS are COMPLETE!

PONTON, by means of Electronic (I.B.M.) List Selection, compiles mailing lists based upon S. I. C. — Plus every name not officially listed in that source, but classified as such, in other authoritative references. PONTON includes them in the categories to which they actually belong.

#### "SELECTRONICS"

Order PONTON'S S. I. C. lists PLUS







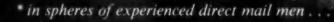
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Sales Office and Production Plant
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New York Phone: MUrray Hill 7-5311

"returns by the thousands"



Joseph J. Muccigrosso, Subscription Manager

ARGOSY MAGAZINE



ORE DIRECT MAIL RESPONSE - GREATER DOLLAR RETURN PER DOLLAR COST THAT IS SEN-BAK! FOR SAMPLES, SPECIFICATIONS AND TESTIMONIALS WRITE FOR THE SEN BAK KIT - DO IT NOW!

GENERAL OFFICE SERVICE • INC 527 SIXTH STREET NW • WASHINGTON 1 DC • NATIONAL 8-5348



# Complete Automation comes to letter writing

Now you can write, address, and sign as many as 3,000 letters per hour

ERE is the most versatile Addressograph machine ever offered. Starting with blank paper, this new machine, the Addressograph Model 1938, will print the letterhead, write the letter, fill in the salutation and date, and sign the letter in color—all at the rate of 3,000 per hour! Envelopes and reply cards can be addressed, imprinted with the return address, and postal indicia added.

In addition to producing personalized letters, the Model 1938 will also print and individualize statements and similar business forms in a single machine run.

Both the name and data writing and the printing units of this versatile machine can be used independently.

Write Methods Department today for the complete story of this new machine. Addressograph-Multigraph Corporation, Cleveland 17, Ohio—Production Machines for Business Records.<sup>a</sup>

# Addressograph-Multigraph

witness Marks

SIMPLIFIED BUSINESS METHODS\*

IN 1816 & M Consession

SERVING SMALL BUSINESS - BIG BUSINESS - EVERY BUSINESS

#### THE REPORTER OF

## **Direct Mail**

advertising

224 Seventh Street, Garden City, N. Y. Pieneer 6-1837
A MAGAZINE DEVOTED EXCLUSIVELY TO CONTACT BY MAIL

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Bachrach

A Salute To . . .

#### A YOUNG LADY OF VISION

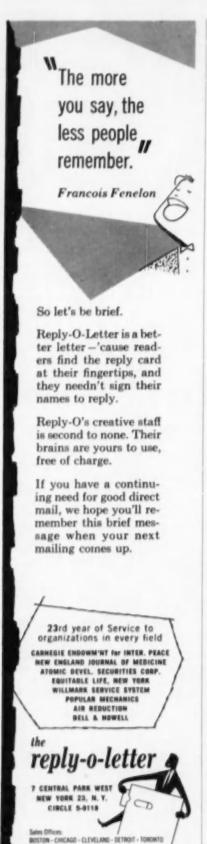
I T IS DIFFICULT to write a short story about our cover subject. She has done so much in her thirty-six years on this earth.

Many direct mail people know Ruth Gardner . . . from DMAA conventions, previous Reporter mentions, or from all sorts of meetings. But all of you should know her better . . . because of a recent change which put her in an important spot in the ad-

vertising field. During the June, 1956 Advertising Federation of America convention in Philadelphia, Ruth Gardner was introduced as the successor to retiringat-65 Helen Holby . . . who for 38 years headed the Club Activities Division of the AFA. President Elon Borton certainly pulled a rabbit out of the hat in reaching out to Orlando, Florida, to select just the right person with such a bewildering and peculiar background of experience. Popular and competent Helen Holby's shoes were difficult to fill . . . but Ruth can do it. The funny part about the whole thing is that she will now be getting paid for the kind of work she formerly had to do, and loved to do, in her "spare time".

With her solid background in direct mail and in club work of all kinds, Ruth will be able to give valuable assistance to the 130 member ad clubs of the AFA... aiding in promotion, programming, policy making, etc. Naturally, she'll be interested in helping on local Direct Mail Days in cooperation with the DMAA. Here is a capsule of her life to this August birthday:

Ruth Millner (her maiden name) was born and reared in Bogota (Bergen County) New Jersey. At the time of her graduation from Bogota High School things were rather tough . . . so further schooling was out.



A family friend landed her a job with Harper & Brothers in the Franklin Square Agency Division . . . checking subscriptions and price lists. She didn't watch the clock and in five months was boosted upstairs to the Retail Book Department. There she became acquainted with many of the budding and/or well-know authors of that time. And her interest in books was fixed. Later, she was transferred to the High School Textbook Department but found it too dry and uninteresting.

After three years at Harper's, she took a gamble at being secretary to the eastern district manager of Diamond Alkali Sales Corporation at 230 Park Avenue. She got the job because she was the only applicant who knew how to spell "alkali". She had looked it up in the encyclopedia at the library before the interview. Her boss, Charles Douglas, taught her many thing about selling, merchandising and the principles of selling psychology . . . especially how to analyze the pros and cons of any

After three and a half years, Ruth Millner left that spot to become Mrs. Gardner. Her husband was in the Navy and was soon sent to the Pacific. To keep herself occupied, Ruth took what was supposed to be an easy job with a laminated plywood furniture manufacturer. But she soon became embroiled as secretary to the purchasing agent, with the headaches of ordering hard-to-get rationed materials. Since her dad had been an architect and builder, she was in

The war over . . . her son, Stevie, was born. But four years later, the marriage floundered on the rocks of personal differences . . . and Ruth decided she and Stevie would go it alone. She selected Orlando, Florida, where her dad and mother had wintered, as a place to settle down.

familiar territory.

Ruth wandered around town trying to make a connection with some "big outfit". Her resume of experiences with Harper's and Diamond caught the eye of manager Paul Stine at Harry P. Leu, Inc. He thought Ruth would fit in the then inactive (war casualty) advertising department . . . a dusty corner on the second floor of the rambling Leu building. That's when things started to happen . . . for Ruth and for a lot of companies involved in the distribution of equipment and supplies for factories and builders. She had to learn, quickly, everything she could about machinery, equipment AND advertising. The local library became her university. She made side trips to printers, engravers, radio stations, newspapers. She wangled an invitation to attend the local ad club... the only woman allowed at that time.

An Addressograph salesman, helping Ruth to install a system of classified plates for her list of 2,500 customers and prospects (later grew to 7,500), introduced her to *The Reporter*. She read it hungrily. Later joined the DMAA and attended her first direct mail convention; soon began participating in panels and Circles of Information.

Before long, Ruth became a store-house of knowledge about direct mail . . . her most valuable form of advertising (for direct orders and for backing up the sales force). When this reporter first visited the Leu setup in Orlando, it seemed incongruous for this pint-sized female to be romming around through steam hammers, metal -cutting machines, tiers of plumbing supplies and the maze of products from 750 nationally-known manufacturers . . . planning campaigns to sell them. But she took it all in stride. And laughed about it.

The Harry Leu company became nationally known as an industrial distributor doing one of the best direct mail promotion jobs. Ruth even had trouble with many of the manufacturers who seemed to doubt whether she needed 6,000 pieces of "dealer help" rather than 600. They questioned if this girl could profitably use that many in the tourist and palm tree state of Florida. She succeeded in educating a number of manufacturers to do a better "dealer help" job. Even though her selective lists and mailings were usually small, Ruth estimates that she handled and mailed approximately one million pieces a year going to factory and building prospects in the deep south. This reporter owes Ruth a debt of gratitude for the help she furnished on a number of projects involved with industrial advertising.

During the eight years at Leu... Ruth managed to get mixed up in practically everything else possible. She became president of the Advertising Club of Central Florida in 1952, one of the few women gavel holders in the country of a mixed (or co-ed) ad club. For several years, she was a member of the board of directors of the 4th District AFA. She ran practically all the important jobs of the ad club... membership.

program, financing, publicity, hospitality and educational clinics.

Ruth was president of the Orlando Pilot Club in 1954 and was largely responsible for its national safety award of that year. She has worked faithfully on "Mothers March on Polio"; Boy Scout drives; Treasury Bond sales; Crusade for Freedom; and all sorts of liaison activities with both men's and women's clubs. She has talked before no one knows how many clubs and universities on subjects ranging from advertising, direct mail, highway safety to "on not being a woman in a man's world." She has written newspaper and magazine editorials and stories, press releases for "drives" and has done much work on local radio and TV

During all that flurry of outside activity, Ruth, with one assistant, ground out copy, planned layouts and photographs, supervised production of direct mail pieces, placed newspaper ads, installed window displays, prepared industrial exhibits and all the other jobs which made Harry P. Leu famous as one of the best advertising industrial distribu-

tors in the world.

That is the briefly-sketched background which Ruth Gardner takes to her new job, director of Club Activities in the Advertising Federation of America. She is retaining and renting her home in Orlando so that she will have it when she follows Helen Holby to retirement. She is currently living at 222 Central Park South, just two blocks around the corner from the AFA office at 250

West 57th Street. So far . . . she's happy in the new work. She's joined the New York Ad Club, The Women's Ad Club and naturally the Pilot Club. She will manage to find a little time for her pet hobbies . . . books, music, dancing or just plain conversating. You'll be seeing a lot of Ruth Gardner at conventions and ad club meetings. In case you want to reach her any time. she's not reluctant to reveal the telephone numbers, Office: Circle 6-2431: home: Circle 7-5600 (through Gainsborough Studios); and weekends through Hackettstown, New Jersey, Garden 5-3501.

You'll always find her cheerful and willing to discuss at the drop of a hat anything connected with advertising. Her only complaint is that when she looks out over Central Park she's just a bit disappointed in not seeing a palm tree. The palm trees will keep waving, at the right places, until she returns.—H. H., Sr.



# For want of a nail the battle was lost...

Remember? For want of a nail, all was lost. The shoe, the horse, the rider and the battle . . .

Also remember: for want of a thought, the battle of direct mail may be lost. For want of what thought?

Why, the thought of enclosing your vital direct mail message in appealing envelopes that prompt your prospect to say, "This looks interesting!"

Now that's the kind of customed designed envelopes that are available from Cupples-Hesse Corporation, at no more cost than ordinary, run-of-the-mill envelopes.

The only extra element is the thought of using just the *right* envelope for super-effective delivery of direct mail.

Write wire or phone us for samples of our spectacular Embess-A-Tone envelopes that can help build your sales.

4175 N. Kingshighway, St. Louis 15, Mo.

CUPPLES-HESSE CORP. of Michigan
3635 Michigan Ave., Detroit 16, Mich.

CUPPLES-HESSE CORP. of lowe

-1485 Keo, Des Moines 15, la

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WILLA A	DDERN IN
215 FOURTH AVE	NUE - NEW YORK 3, N.
PHOME	SPring 7-7460

**Mailing List Brakers** 

SEND THIS COUPON! It will bring you complete FREE details about the many excellent new lists of mail order buyers we can supply for YOUR next mailing.

Ours is a national service, used and relied on by many of the most successful mailers (large and small) in all parts of the country. They know, from experience, that we can obtain the kind of lists that are ideally suited to their needs.

Chances are we have the **BEST** lists for your needs, yet they'll cost no more than ordinary lists. Our recommendation service is **FREE**. Simply send the coupon.

# CUT YOUR MAILING COSTS!



This portable table SAXMAYER Model No. 6 is especially adapted to tie letter mail — also designed for general purpose tying of bundles in any sequence up to 6" high without adjustments. Adjustable legs and casters available at a small additional cost.

All SAXMAYER tyers are noted for SAFETY — automatic releases where needed; SIMPLICITY — all working parts are interchangeable; not only attractive in appearance but also EFFICIENT — fully automatic, speedy, firm, non-slip ties, economical in twine and time. Let us prove it on our trial basis.

Whatever your tying problem, there is a SAXMAYER model to meet it. Write us for details and literature.

# BUNDLE TYER CO. NATIONAL

Blissfield, Michigan



#### IT'S ABOUT TYME

we got together ...

Whether your job is large or small . . . Do yourself a favor and give us a call.

THE LETTER SERVICE CORP.

A COMPLETE DIRECT MAIL SERVICE

DMAA Convention—New York Hotel Statler, Oct. 1, 2, 3

#### Front Porch Scuttlebutt

The Gist Of Conversations About This And That With Visitors To The Editor Of The Reporter

The Short Notes Department usually found in this space has been moved to page 42 . . . in order to make room for this brand new monthly feature.

IT'S AMAZING . . . to see firsthand the power of propaganda; how one word constantly repeated can confuse average individuals and even newspaper editors. PMG Summerfield did a masterful (but not praiseworthy) job of pounding deficit, deficit into eyes, ears and minds of the public.

Even the usually accurate St. Petersburg Times (Democratic) editorially congratulated Republican Summerfield and the House on taking steps to wipe out "the deficit". Every class of mail must pay its own way, said the Times editorial. A number of casual visitors (not connected with direct mail) expressed willingness to pay increased letter rates to wipe out the deplorable deficit. They were amazed when we calmly explained exactly what and how many services the Post Office performs for free: (Just like the Agriculture Department.) How billions of pounds of certain classes of mail are accepted for a pittance of actual cost; how charities, labor unions, veterans groups and other non-profit units are exempted from each rate increase, thereby setting up two classes of mail users for the same services.

We explained that there wouldn't be a "deficit" if the cost of all the free services and of the subsidies (if necessary for public welfare) would be credited to the Post Office from appropriations; then charge the public and commercial users of the mail the actual remaining cost.

After the explanation, the usual retort is: "I never knew that before. Why don't the newspapers give us the truth? Why doesn't somebody do something about it?" Maybe we all should have more front porch conversations with average citizens (and editors) so that they can write and talk more intelligently with their representatives in Congress. (See the item on page 40.) ALL OF US at times are liable to gripe about the cost of utility services, such as electricity, gas and telephone

. . . spouting off about monopolies, etc. But this reporter is cured. After nearly a year of effort, the telephone company promised a private line for July 1. Florida is growing so fast, the utility companies are hard put to get and install necessary equipment. Our party line had no one knows how many stations and it was difficult to get the number. More difficult to make a call. We, and neighbors, watched the work involved in changing our area to a new system . . . which made a private line possible. Weeks of work and many men . . . on an assembly line basis.

First, the inspectors or surveyors marking poles to remove or poles for new equipment, then the ditch diggers, followed by a crew of cable layers. Next . . . two expert cable splicers working under an umbrella. A chore which would drive most of us nuts. Back came the ditchers to fill in the trenches; another crew a few days later tidied up the disrupted front lawns. Then came a truckful of cans and two specialists to put relay stations on the poles (if that is what they are). Only a few days late (July 5) came the real specialists to hook our phones onto the new line, change the dial equipment inside the phone and write in the private line disk, Clearwater

A few days later two more fellows arrived to check and see if everything was okay. We took some 3-D pictures of parts of the operations. One shows seven huskies snaking the line under our driveway. Altogether there must have been twenty-five different individuals (laborers and specialists) working on our line as part of the area changing, not counting the engineers at central office handling planning and connection. So when we make or get a call and pay the monthly bill, we'll be thinking of all those men, equipment and money which made the rapid communication possible.

That call to Garden City last night, costing \$2.05 was dirt cheap. And dirt,



Edith Wolker B. L. Mazel Leslie Davis **David Margulies** John T. McKenzie Paul A. Murtaugh, Jr. Elsworth Howell Victor O. Schwab Lewis Kieid James P. Connell J. W. Cassidy A. P. Jurgensen E. Robert Rubin Sallie Weir James Dooley S. Arthur Dembner Robert L. Fenton Lawrence G. Chait Maxwell C. Ross Edward N. Mayer, Jr. Tom McElroy

#### MAIL ORDER STRATEGY

#### You will learn how 22 Leaders in Mail Order Insure Maximum Sales through the Mails

"Mail Order Strategy" by Lewis Kleid will become one of your most valued possessions . . , if you are the person in your company who must create sales through the mails. You will have in this manual a constant source of inspiration. You will know how many of the real stars in Mail Order think about lists of all kinds, about copy, about the mailing package.

You will be able to compare opinions and results on the important factors assential to success.

One of the things that will fascinate you about "Mail Order Strategy" is its interview technique. Lewis Kleid asks the questions. The practitioners give their answers. Throughout 23 chapters, Mr. Kleid asks nearly 600 questions. A remarkable piece of work. And profusely illustrated, for you, though, "Mail Order Strategy" will be a memorable experience and a constant source if inspiration.

Place your order at once, if you are NOT NOW a member of the DMAA\*. The edition is limited. You must be among first 2000 to order. So please do not delay, Clip the coupon, attach your check for \$7.50. Your money back if not completely satisfied.

\*All members o the Direct Mail Advertising Association will receive a copy of "Mail Order Strategy" as a part of membershy service.

#### 132 pages

Maxwell Sackheim

\$7.50

## The Reporter of Direct Mail Advertising • Garden City, N. Y. Send me a copy of "Mail Order Strategy" for which I enclose \$7.50.... or | bill me.

City Zone State



the last word in paper type for affect and electronic reproduction.

#### SETS EVERYTHING

Anyone can set headlines and body taxt for ads, printed pieces of all

#### QUICKER, EASIER

Pres: Type comes on compact wooden type holders . . . aligns automatically to straight edge . . . tabs overlap allowing special spacing for special letter combinations . . . no opaquing between letters required.

COSTS LESS Complete fants from \$2.50 to \$12.50

Has up to 42 different characters on a stick in pads of 50 each-3000 characters in all.



PRESTO PROCESS CO. 243 N. WATER STREET, ROCHESTER, N. Y.

# Elliott

# ADDRESSING **MACHINES**

offer you the only competition you can find in the Addressing Machine industry.

Consult your yellow telephone book or write to The Elliott Addressing Machine Co., 127 Albany St., Cambridge, 39, Mass.

lots of it in the front lawn, had much to do with it

SPEAKING OF PICTURES . . . a ruling of the Federal Trade Commission has riled a lot of camera addicts. especially those with 3-D outfits. The FTC has usually done a good job in wiping out bad business practices, but in this case they seem to have laid an egg. In days now past . . . stereo camera owners could go on a trip (as we have done) and Airmail an exposed film to Eastman . . . to be Airmailed back to home address. By the time trip or vacation was over, the comp'eted slides would be at home . . . to relive the experiences at once. The FTC charged "monopoly" because cost of processing was included in price of film . . . thereby forcing purchasers to give their processing to Eastman alone (who else can give as good service?). Eastman agreed to discontinue prac-

Now, under Federal rules, you must: (1) Buy your film from dealer and pay just price of film; (2) When exposed. you take the film back to dealer; (3) Dealer makes a record and ships film to Eastman; (4) Eastman ships processed slides back to dealer; (5) Customer has to check to see if and when package arrives; (6) Customer visits dealer to pick up slides and pay for processing (if he hasn't inveigled dealer to mail them to him).

It's all a silly mess of additional mailings back and forth and needless inconvenience to the camera owners. We understand camera addicts are yelling bloody murder. It could all be settled simply . . . by allowing customer to make a choice. If he wants to deal with Eastman direct, let him pay film price and processing price separately, but at the same time. Dealer could stamp mailing tag, "processing paid." Then the film could be mailed direct to Eastman and be returned direct (at any address) to customer.

In this case, we think the Government has overstepped the bounds of good judgment and good taste in trying to regulate legitimate business.

GOOD OR BAD TASTE has been the subject of numerous conversations lately. We like the slant Jared Abbeon (Mail Order Day) is taking in this issue . . . starting a new series of trying to answer questions. He advises those seeking new ideas for mail order products to read, visit, inspect, keep their eyes open. It's a good idea for everyone connected with direct mail.

Keep your eyes open for examples of bad taste in all sorts of advertising or selling activities. Find out what is irritating. Lean over backward in your own direct mail to avoid any hint or tinge of bad taste. There is so much of it around these days . . . those who exude good taste stand out like shining

Take television, for example (we love it, but hate to see it prostituted). A recent Medic program brought howls of disapproval from the front porch critics. A beautiful program depicted the assassination of Abraham Lincoln and the succeeding medical record of the valiant but fruitless attempts to save his life. The episode ended tragically as Lincoln breathed his last . . . with family, officers, doctors around his bed. Without a flicker of pause, a teenage clown is shown falling down some steps with someone yelling, "You'll break your neck if you don't stop snatching, etc." It was a disgusting exhibition of bad taste.

Ralph Edwards comes to an emotional tear-jerker on This Is Your Life. The audience, viewers, participants are choked up. Edwards interrupts for an important announcement. A simpering female or an insincere huckster fouls up the atmosphere with a vacuous spiel about perfume or hair shampoo. Bad taste runs rampant.

By comparison, the Kraft commercials (for example) are acceptable and delightful. They come at an appropriate intermission in a drama . . . similar to an intermission in the theatre. They are consistently reserved, informative and sincere. They are in good taste.

Watch for these comparative examples of bad/or good taste. Get the opinions or reactions of your friends. Then try to avoid bad taste in your own work.

One more shot on bad taste: We wish the stars on TV would stop talking about how tired they are; how much they need a vacation; how they will be gone for the next month, two months or three. Who cares? We all have to work . . . whether tired or not.

A TESTING METHOD which was news to us turned up in some correspondence between Bill Sears (now of Dallas) and Weston Hill of Westport, Connecticut. Weston is a sales promotion and advertising consultant, and the correspondence concerned whether rug cleaners could use direct mail, testing methods and other matters.

Weston revealed that when he was with La Salle Extension University he



COLOR PHOTOGRAPH DT ANTON BRUSHL

#### Ready... Set... Read!

Imagine this is your customer holding your letter. Figure you have just two minutes to put your message across—make the right kind of impression. How will you stand at the finish?

Your answer depends largely on your letterhead. If it's on HOWARD

BOND you can be sure it shows off a crisp, clean typing job to full advantage. You know your messages can be read quickly and easily.

And, with Howard Bond, you know your letterhead reflects your own fine business personality with a fine paper "feel" when it's held in your customer's hands,

If your present letterhead isn't making the most of the two-minute "calls" you make by mail, ask your printer or paper merchant to show you Howard Bond samples. Available in whitest white and twelve attractive colors.

HOWARD PAPER MILLS, INC. . HOWARD PAPER COMPANY DIVISION, URBANA, OHIO

# Howard, Bond

"The Nation's

Companion Lines: Howard Ledger . Howard Mimeograph

Printed on Maxwell Offset

Business Paper"

Howard Writing . Howard Posting Ledger

Baris 80 - Wree finish



# Doesn't color reproduce better on Maxwell Offset?

Howard Paper Mills, Inc. / MAXWELL PAPER COMPANY DIVISION / Franklin, Ohio

We'd be pleased to send you samples of our seven finishes and two tints

Printed on Maxwell Offset-Basis 80-Wove finish

COLOR PHOTOGRAPH DT ARTOR BRUCHL



sent a test letter offering a book on public speaking. It mentioned that Lincoln wrote the Gettysburg Address on a piece of brown paper while he was sitting on the speaker's platform waiting to go on. The test pulled 30 orders per 1,000 pieces . . . but 147 people wrote in to say he did not write it on the platform; he wrote it in the train going down. Another chance to contact those 147 and congratulate them on their keen perception!

Another time, Weston ran an ad in the Wall Street Journal which said (deliberately) that Plato and Cicero were rival orators. The wires, letters (plus phone calls) came in by the basketful to the effect that they lived 600 years apart and what sort of an advertising jerk could make such a mistake. He was testing for readership and found out what he wanted to know. He has run similar tests repeatedly.

Front porch conversations indicate such a testing plan has possibilities if not done for deception or in poor taste.

FREEDOM OF THE PRESS is a wonderful heritage of the Bill of Rights. But sometimes this freedom is abused. Nearly every conversation in recent weeks has eventually turned to the distressing Weinberger kidnapping case in Westbury, New York. Everybody wants to know why a newspaper editor in his right senses would release the sordid details of ransom demands after police officials had rightly requested a blackout to protect the family and make recovery possible.

After the first indecent break, all the papers got on the bandwagon of publicity... printing every detail of where the money would be left. Reporters flocked to the rendezvous scene. A publicity-mad press gone hysterically hogwild. We all boiled along with Nassau County Chief of Detectives when he shouted, "We'd have gotten a hell of a lot furher except for the interference of the press... and you can quote me."

In some cases the press has been helpful in solving crimes . . . but in kidnappings, no. Can't the publishers, or officialdom, develop a code of ethics that would withhold publication (as they do in England) until certain kinds of cases are completed? The Reporter, at times, has voluntarily killed stories when we honestly thought publication would do more harm than good. Sometimes, we get the idea while conversing that improved communications (faster news printing, radio, television) is ruining the country. Congressmen rush to

the cameras and spout off about foreign relations. Cabinet officials reveal stuff about our defense which would be better unsaid.

Everybody wants to get into the publicity act. "The Supreme Court must be curbed," say the publicity seekers. "We must be ready to fight . . . let's show em," say the rabble rousers. No wonder everyone is confused . . . why it's hard to get attention in all the babble. Maybe it might be a good idea to have a moratorium on all publicity about foreign affairs for a time. Just have plain unslanted listings of what's happening.

I remember back in Washington during the war...some of the most calm and efficient periods were during the time Congress was adjourned. There was no shouting or hysterical headlines of internal bickerings. Government executives could get their work done without attending endless hearings. And of course they didn't have to appear on televised press conferences.

THANKS TO SO MANY OF YOU who wote encouraging things about that "Plain Thinking" piece in June Reporter (first installment). It was all old stuff but badly needed. One point caused criticism. In Formula One (under human inertia) we said, "People don't want to get your mail in the first place. They'd rather, etc." I've said that so often in talks (with extra explanations) I possibly glossed over it too quickly in the June-July feature.

Our critics point out that people like to get mail. They watch for it; they anticipate it. True. Maybe we were too facetious. But you should think that people are lazy. They haven't asked for your appeal. They look forward to love letters, checks, messages from friends, but they are not waiting to be sold.

If surveys indicate high readership of direct mail appeals . . . they simply prove that professionally or tastefully prepared selling appeals are good enough to overcome human inertia and competition for attention. Does that make the point clear?

A NEARLY - LOST ART was overlooked in our Plain Thinking About Direct Mail in the June and July Reporters. This item will correct the oversight. We were going over the copy again and noticed the emphasis on making things brief; cutting out unnecessary words. That is not always entirely necessary or appropriate. As

#### HAND LETTERING FROM FILM



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NO MORE IRRITATING, CLUMSY
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So easy to use—just apply to fingertips to create greaseless, stainless, tacky film. Fingers pick up papers easily, quickly. One application is long lasting. Washes off easily. Non-irritating.

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"ALL-PURPOSE" FELINS PAK TYERS



ALL-PURPOSE because they will
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ADJUST THEMSELVES AND TIE
TIGMT ony light or
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are several models
to choose from.
ALL-PURPOSE be-

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ALL-PURPOSE because they use twines from 3 to 24 ply as well as tapes and braids.

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ALL-PURPOSE because these machines can be controlled by foot pedal trip or automatic trip.

LET FELINS CUT YOUR MAILING COST

our lives become busier and busier, many of us have forgotten the art of gracious, friendly correspondence. Even among business people such correspondence is often appropriate. A distance and time shortener.

I remember the early days of direct mail, when we'd have continuous correspondence with Jack Carr and Bill Kier (between conventions). They always seemed to find time to write long letters. About little things; what they had been doing and thinking. We'd do the same. Those letters helped all of us to learn more about the business and about life. Since Jack and Bill departed this life . . . I missed the sometimes totally unnecessary but stimulating letters. But recently, more letters of that character seem to be reaching our mailbox. Just chatty. what's-cooking letters. The writers who know how to do it without boring are few and far between. Here are a few who know how to do it and take time to do it: Jess Roberts of Atlanta; Bill Shulz, Auto-typist, New York; Ruth Gardner, AFA; Virginia Parsons, Dallas; Stew Jurist, DMAA; Ralph Curtis, Evansville, Ind., and of course Mary Lou Groves and Peggy Greenlaw, Michigan City.

Every letter from these folks (and a few others) is like a friendly personal visit. All the details about who married who; whether the dog is sick or well; what happened when whosis came to call. These are homespun adventures in letter. A recent addition to the fold is Don Raihle of American Hardware Mutual Insurance, Minneapolis. Hadn't seen or heard from Don for twenty or so years when he was on DMAA board. His recent letters have filled the gap between. We were much interested in his sparetime hobby of writing editorials for various papers. He is a Protestant, for example, but has written about 350 editorials for a national Catholic newspaper. His hobby editorials sound (or read) like his letters , . . chatting about what he's thinking.

Maybe too many of us have gotten too hard-boiled in business and have forgotten the art of gracious social letters among business contacts. People are still hungry for friendship. They like news.

Here's an idea we have used at times. If we don't have time to write to all friends or family and have a long, interesting story . . . we just have it mimeographed and send it with a brief handwritten note. We get an answer, in every case, from exactly 100%. Try it.

Perhaps that is the reason for the success of many of the current news-letters. People won't wade through a lot of boring bunk, but they like news. They also like entertainment. They like to get inside of what's going on.

I hope most of you saw the newsletter sent by Bill Fischer of Scriptomatic in Philadelphia, to announce that Virginia Parsons was establishing the Texas agency. It was just about perfect . . . timely, interesting, dramatic. Must reading. We've already commented on the wonderful newsletter being issued by Jim McAdam of Emery Air Freight. They have been successful. We were glad to hear that in promoting the coming October DMAA convention . . . the New York committee will use a series of newsletters. Judging by advance copy of first issue . . . they will be read thoroughly.

My youngest son, Jack, who is in the real estate business in Washington, D. C., sent me a file of the most amazing newsletters. Rufus S. Lusk, a Washington realtor, has been on an extended tour of Europe. Every week or so he has been writing a three - or fourpage newsletter about his experiences: has them mimeographed and mailed to his Washington customers and even to all his competitors. Of course, Rufus Lusk knows how to write. That helps. But every issue is a fascinating adventure, just like a rambling letter from a friend. These bulletins have become collector's items in Washington, Would make a book . . . if some of the intimate details could be printed.

At any rate, don't get too hipped about brief copy and formula writing . . . especially in your social-business contacts. Try writing more just-friendly letters; try newsletters when time is pressing; try newsletters even in selling when it's appropriate to be low-pressure.

HOPE THESE FRONT PORCH OB-SERVATIONS didn't bore you. The items collected boil down to a newsletter from us to you. We are already hard at work on the September issue (a big one) . . and are looking forward to seeing many of you on October I as the DMAA convention opens at the Statler in New York.

Until then,

Mug Hole

# We Will Be Happy to Analyze Your Mailing — Without Charge

#### By Maxwell Sackheim

Last month we announced a new method of compensation for planning and preparing Direct Mail.

We stated that, in our opinion, creative talent should be paid for on the same basis as anything else which increases results. Better paper, better illustrations, more color, larger envelopes and other elements are gladly used if results justify their increased cost.

Until such time as we find we are too high or too low, we offer to prepare mailings for \$3.00 per M mailed, with a minimum charge of \$300. We reserve the right to accept only those assignments which, in our opinion, have eventual mailing potentials of at least 500,000.

Already several large-very large-mailers have accepted our offer.

We now go a long step further in the interests of better Direct Mail.

Without charge, we will analyze a limited number of mailings, whether in layout and typewritten form or already printed and mailed.

Send us your mailing. Tell us its objective, the percentage of orders required to break even, the margin of profit per unit of sale, the quantity mailed or to be mailed if the tests are successful, the type of lists involved, and any other pertinent information which will help us advise you.

We cannot promise to analyze every mailing we receive, but will do as many as we possibly can in the time at our disposal.

Send us one of your mailings now, for our free analysis. There is no obligation on your part—and we hope sincerely that we can be helpful to you whether or not you ever engage our services.

#### MAXWELL SACKHEIM & CO., INC.

545 Madison Ave., New York 22

Telephone: PLaza 1-3151

MEMBER:

American Association of Advertising Agencies Direct Mail Advertising Association

#### Maxwell Sackheim & Co., Inc. 545 Madison Ave., New York 22, N. Y.

Enclosed is one of our mailings. We will appreciate any suggestions you have to offer. It is understood there is to be no charge for this service. Attached is all the information we can give you pertaining to this mailing.

Net......

Company

City Inno, State



what is a

# CUSTOMERS' LIST BROKER?

The broker that puts

<u>customer returns before</u> his

own profit — one that would

rather lose the order than see a

client make a wrong list selection.

The broker who continually combs the market for lists to fit the client's products and fields of interest.

The broker who has had
experience on "both sides
of the desk" — and <u>understands</u>
the list problems and
and needs of the client.

The broker that isn't finished once the order is placed—but follows through until it is delivered.

The broker who knows-by-doing testing, production, and mailing operations—and freely passes on this knowledge when requested.

The broker whose client is always King — whether he is list buyer or list owner.

The broker who gives the buyer of small lists the <u>same service</u> he does the buyer of millions.

If you are looking for a broker
who will treat your list
requirements with competence
and professional know-how,
call the CUSTOMERS' list broker.

MUrray Hill 7-4158

planned circulation 19 west 44 street new york 36, n. y. An overriding merchandising idea, completely integrated, is what one copy expert calls the "Coordinated Method". His explanation of it here will show you:

# HOW TO WRITE COPY THAT SELLS

By Bernard L. Mazel, President, B. L. Mazel, Advertising, N. Y. C.

Reporter's Note: Ever since the 1955 DMAA Convention in Chicage, we've been hoping to run parts (at least) of Bernie Mazels' fills presentation on copy. But space was seldem available... and to make motters werse, Bernie is a hord fellow to report. He uses so many slide illustrations to make the subject clearer to a physical audience. But here at

last is a boiled down, digested version of not only the Chicage talk . . . but of revisions and additions in other appearances since then. We think Bernie's idea of the "coordinated approach method" deserves continuing study. It can be applied to all types of direct mail contacts . . . not only in the mail order field.

THE TITLE of this article makes me think of the kind of letter received almost daily by publishers selling investment services or books. It starts out and ends: "If you know so much about making money in the market, why aren't you a millionaire?"

If any of us had the exact answer to this question of "How To Write Copy That Sells," we would probably have retired on our millions long ago. Of course, there are lots of very good books to tell us how to write copy. The recipe is:

First, take a headline. This is very easily done, of course, since there is a law saying you must use one or more of the magic words, AMAZING, FREE, NEW, NOW. Some refer to this as "Boyle's Law" since it has to do with gases and hot air; but recent research has established that this headline was first used by the snake in the Garden of Eden when he told Eve: "Now try this amazing new apple—absolutely free!"

Step two (although some would make this step one) is getting a strong offer and reason for acting now. That's pretty easy, too, between free premiums, price saving, limited supply, time deadlines, etc. Step three consists of filling up the space between the headline and the signature with what is known as copy—convincing arguments on what the product will do for you and subtle appeals to the basic personal and emotional drives, arousing desires, fear, etc.

So we take these ingredients, mash them up and serve them up in a tasty blueplate consisting of letter, circular, order form and business reply. You have the tried and true mailing and you can't go very far wrong.

#### The "Coordinated Method"

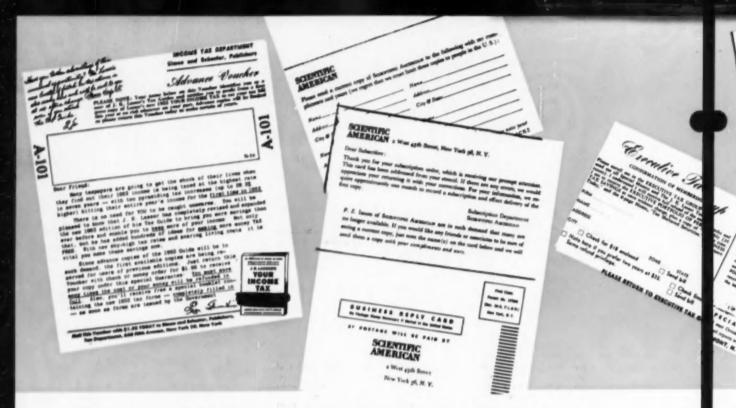
The only trouble is that very often you do better without a headline . . . or without a separate order form . . . or without a letter (I don't think I'd go so far as to omit the business reply, however, although that's been done. too).

For example, one mailing on the J. K. Lasser Income Tax Book left out a lot of the so-called "essential" ingredients. The entire mailing consisted of a five-by-seven pink slip with the name stenciled at the top and showing through a window envelope. A business reply envelope was included.

This illustrates another approach to writing copy that you might call the Coordinated method. This method creates an integrated package that completely reflects in every way the product and the prospect. First, of course, we have to be familiar with the basic principles of selling by mail and with the formulas . . whether a letter plus circular-headline-fill-in or anything else. However, it's a mistake to be dominated by them. The real factor in the broadest success or failure of a single pieces of copy-of a mailing-of a campaign - or an entire enterprise comes in creating a completely integrated approach . . . an overriding merchandising idea that fully reflects your product and your prospect and thus creates a sense of personal indentification between the two. When you have created that approach, then you will find that your copy will almost write itself.

#### Copy Approach Shapes The Mailing Piece

Let's just take another look at the Simon and Schuster mailing on the J. K. Lasser Income Tax Book to see how in an integrated approach the work is automatically done for you. The slip was called a Voucher because it got over the idea of a special favor being granted the recipient. It was numbered to carry through this idea. Copy above the number box immediately established the personal contact and the special offer based on that contact. There



An Advance Voucher, a friendly acknowledgment card, an invitation to join dece

was no need to read any further in the mailing. No circular was included because the whole idea was to take it for granted that you were making these prospects a very special offer and it didn't have to be sold except in indirect form. Results were double and triple more expensive mailing pieces at almost half the cost.

The next year, we used the fillin letter idea combined with the good old "free to you" headline. Then, Sam Myerson of Simon and Schuster suggested a label might be enclosed to facilitate filling the order. This would make the mailing a little more complicated and costly, but it cost no more to print the label on the letter, stencil the name on it to show through the envelope window and write the copy around it starting: "We have a package ready for you." This also lent itself to an imprint on the envelope reading: "Your private mailing label enclosed." With this overriding idea shaping the mailing, the copy wrote itself in a few min-

This kind of approach to copy automatically shapes the mailing piece.

This same personal approach is just as strong even if the prospect is not a customer or former buyer.

After all, we are dealing with selected lists of people who have already identified themselves in one way or another. The very fact that the list has been selected means you believe these prospects have a special interest in your product. Therefore, if your selection of lists has any validity at all, you have to get over that feeling of personal importance and contact. For that matter, this income tax mailing was written as if every reader were a personal customer. (Did exceptionally well on outside lists as well as on former subscribers.)

#### Simplicity is The Best (but not easiest) Approach

In the long standing controversy over long versus short copy, just like the riddle "Which came first, the chicken or the egg?", there probably is an answer. It lies in the remark made by Franklin D. Roosevelt when he was asked to make an after-dinner speech. He immediately agreed and asked how long he was expected to talk. They said three to five minutes. Regretfully, he apologized and said he couldn't make it because: "I thought you wanted me talk for an hour. However, if it is only going to

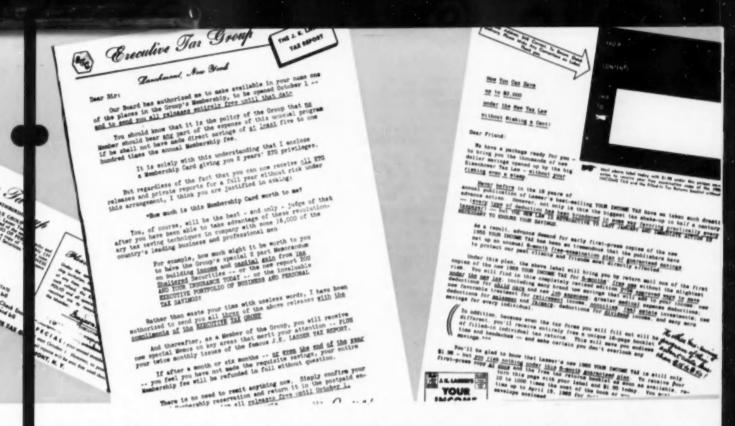
be three to five minutes, I am afraid I won't have time to prepare the talk

Actually the simplest approach is often the best . . . but it is not always the easiest to do, as seen by the ultimate simplicity in the bill mailings that some magazines make. They simply send out a bill without any letter or circular. Paradoxically, the bill is a personal approach—carried with it the idea that contact has been established—taking action for granted.

The basic idea is to get a highly personal approach... one that puts you on an entirely different footing with the recipient. Of course, the ideal contact is with your own customers. However, too often in writing copy this is lost sight of. A customer list should always be treated as something very special. A fill-in is not necessarily the answer to this. On most tests, if not all, I have seen "Dear Subscriber" outpull a personal fill-in, probably because it establishes a contact at once, even more so than the name.

In dealing with customer lists, usually the simpler your package and format the better.

A letter to subscribers of the Re-



#### xecutive Tax Group and a private mailing label show examples of overriding copy ideas.

search Institute of America was designed to sell a one-volume tax service and started out: Dear Member: The Institute has set up a budget to enable each member who so wishes to see and use its new Management Coordinator, at the Institute's expense."

There was no expensive selling, no detailed circulars or anything to make it look like advertising. On the contrary, the idea was to make this as simple and personal as possible.

In the R.I.A. letter, the whole story was in the first paragraph . . . with the very definite advantage to the customer stressed right there. Carl Hovgard, President of the Research Institute of America (a brilliant mail order man), used to follow a practice of automatically crossing out the first paragraph of any letter submitted to him. 99 times out of 100 the letter was made better. Somehow, we try so hard that we get ourselves involved at the start, and never get to the real meat of our story until later on. I will make anybody a bet that they can take any piece of copy and improve it by cutting out the first paragraph. Sometimes you can cut out the first three paragraphs,

#### "Friends Operation" Makes Good Merchandising

A coordinated approach involves more than mere copy. It necessarily carries with it a type of merchandising thinking which is fundamental to the creation of the most successful campaigns and enterprises. This kind of creative copy approach radically changes the whole nature of your campaign, and completely changes the cost structure as well.

The creation of what I would call a "friends operation" can completely change the character of a large part of your promotion. Just as your own customer is your best prospect, so names recommended by him are probably your next best as they share his interests.

Scientific American magazine used an acknowledgment card which had been used for all new and renewal subscriptions. As a test, this was made a double card, and the return half read: "Copies of Scientific American are hard to get. If you would like any friends or associates to receive one with your compliments and ours note their names below and return the card." At almost no cost, a steady flow of thousands of names

began coming in. A sample copy of the magazine was sent with a personalized letter. Now, instead of the usual type of general circular letter, we were able to use an extremely personal approach including the name of the friend who recommended the sample copy and a special offer for this occasion. The results on this first letter to friends averaged 3 to 6 times those on general promotion.

This entire "friend" technique gives you a personal approach with your prospects . . . one that can characterize your entire letter, give you a reason for a special offer and virtually write itself. In an approach like this, it is usually best to keep the entire promotion package as simple and personal as possible. And probably it is best to leave out expensive printed material which might make your mailing look like general advertising.

#### Instill Prospect ID And Sense Of Urgency

A further example of this attempt to coordinate copy to build up this personal contact between the product and the prospect was a mailing piece

of the Bulletin of the Atomic Scientists. This is a magazine published by a non-profit foundation of the nation's leading physical scientists. The mailing piece went to scientists and technical men in industry. The names of the editorial board and sponsors were featured throughout. The close indentification of the prospect with the board of sponsors was stressed. The design of the order form and wording carried out this personal idea and the entire circular and order form were made to look as deliberately simple and unadvertising-like as possible. Results have averaged 4% to 10% on a \$4 cash order.

An another good example was a mailing piece to sell a \$95 subscripproach like this (built around the product and the particular circumstance) the copy wrote itself. The cost of messenger delivery, about 20 cents each, was infinitesimal in relation to orders at \$95 each.

This sense of urgency was also established in a completely different type of package which announced the opening of the \$500,000,000 Israel Bond issue in this country. It had to transmit a 48-page prospectus and required a three-page letter. Messenger delivery was stressed in the very first paragraph of the copy and Western Union reply blank because of the deadline set for the initial subscriptions. It is important to note that use of Western Union telegram

editorial approach" (since it was written directly to the prospect) started when J. K. Lasser was considering writing a new Business Guide called Tax Shelter For Your Business. Before going ahead he wanted to see whether there was any market for it. The mailing piece actually asked the prospect for his advice on this matter and drew upon his own experience and responsibility on tax and business matters to get the benefit of his advice. In return for a yes or no answer, a free Report was sent along. In addition, those who thought the book would be of value would be privileged to receive a pre-publication copy at a special price if it was published. This approach did about 3 times as well as the standard approach that simply announced publication of this new book.

A further step forward is the actual editorial memo which is utilized as a mailing piece. Instead of writing a promotion letter on Tax Sheltered Investments, we reproduced a memo (written for this purpose, of course) from J. K. Lasser and William J. Casey, the authors, explaining the importance of this book; why they had written it and asking that it be made widely available. The only selling was in the hand-written notes on page one and at the end of page two offering to make the new book available for free examination without obligation. By using this memo, full advantage is taken of the prominence of the authors and of the tendency of people to read other people's mail. In fact, it was headed "Inter-Office Memo." This approach outpulled the ordinary selling letter by as much as five to one in selling this \$12.50 book.

# Timing is an elusive factor in direct mail results. Some mailers may, "Don't mail at Christmas time". Others claim results are unaffected. One thing is sure, however, the perennial Christmas gift idea at this time of the year is a natural — yet it is surprising how many mailers miss this opportunity. The enclosed mailing prepared for our client, The American Museum of Natural History, shows how the gift oppeal can be effectively used for the promotion of membryology persuell as subscriptions as other tervices. 7 East 44th Speet New York II, New York Milroy Hill 8-1995

B. L. Mazel Advertising does a good job of self promotion . . . by merchandising their successful copy assignments. Exhibits of mailings created by the agency are sent to prospects with personalized, explanatory cards like the one shown here. Cards are deckle edge, tent fold, printed in two colors. Inside message briefs the characteristics of the exhibit mailing . . . showing its objective, offer, copy approach and results.

tion to a fashion merchandising service published by Tobe. Since Tobe is one of the biggest names in fashion, the entire mailing was built around her name and her personality. In addition, she was about to leave for Paris and the special cablegrams on Paris fashion developments would be sent to clients during the following month. The mailing pieces therefore had to reflect both Tobe and the sense of urgency and importance of this particular situation. The copy was written with a sense of urgency and the entire mailing piece was put in a 9" x 12" envelope . . then delivered by messenger with a reply requested by Western Union telegram collect. With an apand First Class mail or messenger delivery are often good, but they're just as often useless. Here again, results depend upon the entire package. If the copy itself is written around the sense of urgency established by the messenger, special delivery, First Class or other device reflecting this sense of urgency, then the results will probably far outweigh the cost. Otherwise, it is wasted.

#### The Editorial Approach

Further expansion of this type of thinking that shapes the entire package and establishes a community of thought between the mailer and the prospect is in the editorial approach. One example I call the "pseudo-

#### Offer A Tangible Benefit

Actually what this editorial approach does is dramatize or give a personality to the product, tangible or intangible, that is being sold. No matter what the approach, the important thing is that the copy present in concrete terms the benefit to the prospect.

Another mailing was designed to sell a tax service, J. K. Lasser Reports. However, instead of selling just another tax letter and reports, it made available membership in an Executive Tax Group which carried with it certain privileges, including: a special portfolio and the regular reports, plus an added inducement

of a number of weeks free service before the Executive Tax Group got officially under way. This idea was tested with and without the special membership card filled in with the prospect's name. Apparently the card dramatized the idea because the mailing with the card outpulled the one without by 3 to 1 on a \$15 offer.

This whole conception of clubs, membership cards, etc. has been used by some firms in selling to consumers, but the possibilities are still largely unexplored. For example, a homemaker's club organized by a producer of baking products, home furnishings, etc. would build up a loyal following of repeat customers with intense loyalty to the brand name generated by a monthly club bulletin with helpful recipes, decorating ideas, etc.

I might say that automatically throwing in membership cards or setting up plans or club groups does not work on anything and everything. Here again it is a case of being suited to the particular product and prospect and lending itself to the creation of an integrated or coordinated mailing piece that effectively reflects this relationship.

#### Copy Does Not Exist By Itself

It may look as if we have been straying pretty far afield . . . that we talked more about formats, membership cards, stamps, methods of delivery than about copy. But that is not true . . because copy doesn't exist by itself, and when you have created that package that completely reflects your product in a fully integrated approach, then you will have a coordinated mailing piece. In any event, it is a stimulating approach which may lead to that "other way" whose results may surprise you in the end.

Copy involves overall merchandising planning, rather than just automatically putting together words on a standardized basis. The importance of the direct mail approach in the overall company picture cannot be overemphasized. And to get good copy the direct mail man must play an important part in the top executive level in formulating the entire program. That day has not yet come, perhaps, except in some companies. But wherever that policy exists, you will find better copy . . . because it is based on sound mail merchandising thinking.

The story of Beauty and the Beast



Once upon a time, an advertiser tried to win the public's favor, with a "Beautiful" and distinctively designed sales insert for his direct mall advertising campaign.

Yet the well planned selling message didn't stand a chance of being read. This was primarily due to a poor presentation—a "Monstraus" looking envelope. Don't let this happen to your sales message. Switch to "CUPPLES PERSONALIZED" envelopes and you'll see an increase in your returns. Our art department is ready to prepare suggested ideas for your next envelope mailing.



Offices















Results of a survey to determine the value of this "Offbeat' campaign offer a realistic answer to the question . . .

#### WHO READS POSTCARDS?

By Louis Brendel, Merchandising Director James Thomas Chirurg Co., N. Y. C.

Repertor's Note: Postcards soom to be riding high on a new wave of popularity. With innovations in colors, more careful consideration to copy and calculated merchandising ideas . . . many advertisers are finding new ways to make the simple format produce excellent results. Any skeptic who still says: "Postcards?, Ah, who read 'em?," should sit up and take notice of this readerhip survey reported by merchandising expert Louis H. Brendel.

IF A MAIL CAMPAIGN is not supposed to bring in any direct orders, how do you know whether it's successful or not? Probably most such advertisers just wonder — and never really know.

But this is not true of Malcolm W. Black, manufacturers' representative. For, after a year's campaign of a postcard every two weeks, this inquisitive Scotsman surveyed his mailing list of over 3000 names. He stuck his neck way out by asking unusually searching questions on his prepaid reply cards. He got the answers, and he can now decide whether or not to continue, based on cold facts rather than hunches or hopes.

Perhaps Mr. Black would not have been exposing himself to such a potential clobbering if his campaign had been more coventional. But this deviation from the commonplace was a calculated risk taken to gain attention and readership. He knew that engineers, purchasing agents and other executives received much more direct mail than they could possibly read. So that any addition would stand little chance of being either welcome or read. His first step was to set up dual objectives:

(1) To make sure his prospects remembered the five manufacturers' lines his arganization sold. (2) To help acquaint these prospects with his eight soles-engineer associates. The next step was to decide that the mailing pieces would be unusual oversize postcards written in an Oklahoma "c o u n t r y-boy" colloquial style. This was logical and natural, for Malcolm and several of his peddlers were born and raised in the "Sooner State".

Since the primary objective was not to sell merchandise-but to tieup the Malcolm W. Black Company and its manufacturers' products and to popularize its salesmen-product photographs were eliminated and product features treated lightly. Sufficient cards for the first six months were prepared, alternating between products and profiles of salesmen. The consensus of pre-mailing opinion was that the cards would have high readership; be enthusiastically received by many due to their light humor, but would not please everyone because they veered too far from conventional. (cont. on pg. 24)



#### The Post Office is ready

to make sure that these First Class Mailers go through on time.

#### The Envelopes are ready

#### Everything's ready for you

to make full use of this new safeguard for your flat and bulky First Class Mail matter. Ask your U.S.E. envelope supplier for samples or write to Advertising Dept., United States Envelope Company.





### D'you recall this ad?

It announced the new U.S.E. Columbian® First Class Mailer — a form accepted by the Post Office to insure prompt handling of large flat mailings sent First Class.

#### POSTAL BULLETIN

INSTRUCTIONS FOR POSTAL EMPLOYEES

Washington 25, D. C., Tuesday, May 22, 1956—Three Pag

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#### Delay to Large Flat First-Class Mail

Large flat first-class mail is sometimes delayed because it becomes mixed with third-class matter and is not immediately detected. Some mailers are using an envelope having a green diamond design around the border, together with the inscription First Class Mail in bold type in the upper right corner of the address side directly below the space for postage stamps, which assists in quickly identifying the mail for handling purposes. The use of these envelopes has been approved.

Employees should be on the alert to detect first-class mail and see that it receives prompt handling and dispatch. Watch for large first-class flat pieces mixed with third- and fourth-class mail. If a mailer regularly mixes first class with other mail, suggest that he keep the first-class mail separate to avoid mishandling and expedite its delivery.

(Bureau of Post Office Operation)

Postal Installations With Government-Owned Vehicles

Truck Display

All Post

#### Addre.

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for corre
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All Post.

#### Rate fo

As ref of the F for launce 1957 by Inc., will same rafiscal yer (Bureau

MONEY

UNITED STATES ENVELOPE

COMPANY

General Offices: Springfield 2, Mass. . Fifteen Divisions from Coast to Coast

#### MIND IF WE DO A LITTLE SKULL SNOOPING?

To a series

Back in Oblahoma we used to plug a watermelon, to our if it was awast, before we would pay our 15 nexts.

I'd be mightly much chiliged if you'll help me do a little "plugging." For right night a year now, Malcolm W. Utork Company has been cending not some friendly little penteards brilling folio about our helpful peddlers and the fine products over the

Here we've get to make up our mind whether we continue to send out those greetings to you and our other good friends. My fragal finetch blood heres tought' my pucketlook and asking, "Does anyloody road those originamistical cards" Mayle you ought to slop medicing 'on."

Well, pardiner, I don't know the answer. But you follows do - and I'll serve thank you of you'll help the "did country bay" out by checking the other half of this eard and making it have  $l_{\rm c}$ 

While you're at it, maples you'd like to correct your name and address, in case we got either one lossed up.

I more appropriate your help.

Maleston Black

MALCOLM W. BLACK & CO., INC.

Several advertising executive friends of Mr. Black admitted they couldn't tell in advance just how many men would like the cards and how many wouldn't. At this point, it was decided to run the campaign for a year (26 mailings) and then survey the entire mailing list for opinions.

The survey leaned over backwards to avoid asking a leading question in favor of the mailings. So far over that the first box available for checking on the postpaid reply card read: "Stop sending the cards". The second was followed by: "Keep on sending them — nothing makes me sick." Then the invitation to speak freely either for or against with this: "Any comments today?" followed by six blank lines.

Six of the cards which had been sent out during the preceding year were reproduced in miniature, along with this request: "If you remember receiving any of these cards... please check which ones". In addition, the card carried the recipient's name and address plus a "Please correct if necessary".

An idea of the homespun "folksiness" of the entire campaign may be gotten from the copy on the other half of the survey mailer shown above.

Here are the results of the 3000name survey on which Malcolm Black may, with assurance, base his future promotional strategy:

• 313 took the trouble to send in their cards asking that they continue to receive the mailings. It is felt that a far smaller percentage of men who wanted the cards would reply than those who didn't. Because even if they didn't reply at all—they'll still remain on the list. But in order to get off, necessitated mailing in the reply card. They could continue to receive the cards without doing anything whereas to stop getting them required action.

The whimsical "old country boy" style of capy used throughout Malcom W. Black's postcard series was also featured in the survey mailer. This homespun request produced 642 honest answers . . . which Black will use as a yardstick in future postcard planning.

- 90 requested to have the mailings to them stopped. This is less than 3% and is considered low for this type of calculatedly controversial campaign. Of these, some portion are people who don't want direct mail.
- 135 men took the trouble to comment. Most comments were favorable; some were bluntly critical and 19 were helpful enough to be heeded in the future.
- 104 reported errors in their names, titles and addresses. It disclosed that 15 men had moved to other companies, while 3 had died and 2 retired during the year.
- Card Recollection: A large number of returned cards had between 3 and 6 of the miniature reproduced cards checked . . . indicating they had high remember-ability. The cards describing salesmen were recollected much better than the product cards.

 Some of the comments were amusing:

FOR: "Enjoyable to read advertising—for a change" . . . "They are fresh, in these days of vast, stupid claims of most advertising" . . . "Most usuaual, I believe everyone reads them whether they want to or not" . . . "The cards are much read and enjoyed here; may even persuade someone to drop some cash."

AGAINST: "I already get too much mail"
. . . "Believe you might do better to
play up an advantage of a piece of equipment rather than the name of the equipment" . . . "If you want to save on mailing expense, why not one card to all of
us here instead of individual cards. We're
all friendly here" . . "Ugh!"

FOR AND AGAINST: (Those who liked the series, but still asked to have them stopped): "We enjoyed your cards very much. We are sorry that we do not use your products. We are a machine design group"... "We obtain recommendations on equipment from our Chicago Engineering Office"... "Cards very interesting but their value with us limited"... "The cards are fine but we just don't use any of those items here in the Vacuum Tube Eng. Dept."

Right about now, if you're wondering whether or not your direct mail is being read and remembered in cases where you don't expect immediate response or orders . . . perhaps you too, can get the answer through a mail survey.

Here's More Proof of Postcard Prestige:

# Leading Publisher's Sales Force Votes Postcards Their Best Sales Aid



A T A RECENT national sales meeting of the J. B. Lippincott Company, one of the nation's leading book publishers, the company's sales force voted a scries of color postcards the best sales aid ever produced by the Lippincott Advertising Department.

The cards, designed to promote sales of Lippincott's elementary and

high school textbooks, are the basis for a continuing promotion to schools and school systems throughout the country. Ken Lettich, representative of H. S. Crocker Co., Inc., postcard printers who helped develop the program with Lippincott's Advertising Dept., reports that the campaign

\*Chicago office: 350 North Clark St.

started with a single merchandising card . . . and has grown since then to a complete series covering nine different subjects.

"The unique thing about this particular promotion", says Lettich, "is that Lippincott developed these cards into a basic element of their continuing promotional effort. This is in contrast to those who think postcards are only good for a one shot deal."

Geographically, the markets for Lippincott textbooks are widespread, and the number of potential customers very large. All new texts are introduced by the salesman personally rather than through direct mail solicitation. The specific problem that confronted the sales force, therefore, was . . . to make a sufficient number of calls to close a sale.

Because of the extent of each salesman's territory, personal letters and similar efforts were proving too costly in terms of time and effort expended. So H. L. MacPherson, Lippincott's advertising manager, put the promotional challenge up to Crocker . . . to see what, if anything, might be accomplished with post-cards.

After getting complete information about Lippincott's sales structure and specific methods of selling, Crocker helped the book publisher develop the first of what is now their popular series of "reminder-type", full-color postcards.

The first card was specifically tailored to meet the salesman's need for "mechanized" selling on a consistent basis. Each one in the present series features a different text-book, with a brief, direct reminder of its advantages to the school or school system. Space is reserved on the back for a personal note from the salesman.

The cards are mailed to the customers and prospects in two ways:

1.) A master mailing is made by Lippincott's Advertising Department; and 2.) This mailing is followed by personal mailings by the salesmen in their respective sales areas (after the prospect has been personally contacted). The space for the salesman's personally written message makes the card an ideal "Thank you for your time" type of note.

Based on the sales force approval vote, and the overall success of the postcard promotion, Lippincott is now laying plans for a full-color merchandising brochure . . . utilizing the full-color postcard plates.

REBUILT



PERFORMANCE IN THE MAKING • Cleaning each machine with chemical solutions to dissolve grease, grime and grit . . . and remove paint . . . is Standard Operating Procedure at AMECO.

So... when you need... Addressograph,
Elliott or Speedaumat addressing machines;
Graphotypes, plates, frames, cabinets or trays for any
addressing system... first investigate the substantial
sovings possible in REBUILT equipment.

Call the 36 year old house of REBUILT equipment who gives new machine guarantee with every sale.

Addressing Machine & Equipment Company, Inc.

326 Broadway

New York 7, N. Y.

HAnover 2-6700

no
shell game
here...
our clients
ALWAYS WINT

If you've been confused by exaggerated claims, glawing reports, and sugary testimonials... we can think of no better way far you to check on the pulling power of our "built-in" reply cord (or envelope) than far YOU to call or write our accounts (names on written request) and ask them what they think of our kind of sales letter.

If that doesn't convince you, then the only other thing that will is an ACTUAL TEST MALLING against whatever you're using now. We're so sure that the "built-in" reply card (or envelope) will outpull your best efforts on a cost-per-inquiry basis that we'll pick up the tab for a steak dinner if we lose!

And our one-stop service for copy, art, printing and mailing saves your time—keeps you busy planning instead of just picking up loose ends.

Why not send NOW for more information and samples of recent successful promotions?



#### PHOTO-ENGRAVERS

You can measure the success of your printed promotional material more accurately by selecting "Horan" in the preparation of quality Black & White, Benday or Color Process printing plates.

In the production of dependable photo-engravings the human element is as great a factor as the best of modern mechanical techniques.

Why not call for one of our representatives.

INQUIRE ABOUT OUR 16-mm SOUNS COLOR FILM ON PHOTOENSRAVING

Operating Twenty-four Hours a Day, Four Shifts Every Work Day

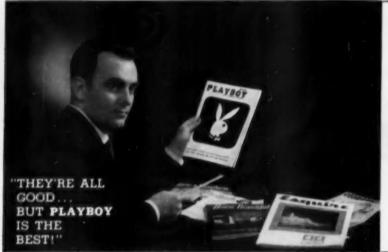


P. S. A copy of "The Art and Technique of Photo Engraving" will aid you with your production problems. Send \$2.00

#### HORAN ENGRAVING CO., INC.

44 West 28th Street, New York 1, N. Y. Murray Hill 9-8505

Brench Off.: Newark, N.J., Allentown, Pa.



HERE'S LESLIE'S AD-A PRODUCT THAT DEMANDS A CLASS MARKET -THE LP RECORD COLLECTOR

#### "HI-FI" RECORD FANS!



Where do YOU store you? "ILEFIDELITY" these leastered around it house? Squeezed into a forece; , in most the DANGEROUS HEAT; you player? All these cause WARTING! and extract research CANNY modes. "ILI-LIF BOIL NOT! Sow collected estimate Warmer Carlosse March 1782 Now collected estimate Warmer Exercised Carlosse holds were 200° "ILFI" them YERTECALLY COR RECT!" Modes the device would not account into 10 handly consuperturents. Standill's constructed, 25° 527° 110°. Nothing the account of the second of

LESLIE CREATIONS . Bas 9516 . Dept. 246L . Phila. 49, Pa.

JOHN J. LESLIE, JR., PRESIDENT . LESLIE CREATIONS

"We use only class magazines. We have to. Our product doesn't sell to everybody—a prospective customer has to be an LP record collector first. We figured that PLAYBOY would appeal to top spending young men—a good mail order market. We were right.

"PLAYBOY returns more per dollar invested than any other consumer publication we use.

"Right here are the magazines that do the best job for us. And here's a comparison that shows the dollar return we got for each ad dollar we spent during the last twelve months.

PLAYBOY \$8.90

HOUSE BEAUTIFUL \$7.50 ESQUIRE \$6.90

HOUSE & GARDEN \$6.80 COSMOPOLITAN

\$6.50

REDBOOK \$6.00

"Our past twelve months in PLAYBOY have proved the effectiveness of this medium as a solid producer.

Of course, we'll continue to run at least one ad in PLAYBOY every month."

John J. Leslie, Jr. Leslie Creations

#### PLAYBOY

PLAYBOY ADVERTISING DEPARTMENT II E. SUPERIOR CHICAGO II, ILLINOIS 270 PARK AVE., N. Y. 17. N. Y.

FOR FULL INFORMATION ON PLAYBOY'S PROVEN PULLING POWER
-WRITE-WIRE-OR PHONE TODAY

#### MAIL ORDER ADVERTISERS

Product type

I'm a mail order advertiser (or agency executive) interested in more information on PLAYBOY'S MAIL ORDER BAZAAR. Send a copy of the PLAYBOY READER SURVEY and a copy of the new PLAYBOY. We're also interested in the case histories of any products similar to ours which have appeared in PLAYBOY.

Name	Position	
Company	Address	
City	State	

MAIL ORDER SEPARATES THE MEN FROM THE BOYS. THIS IS THE FRONT LINE OF ADVERTISING WHERE THE ONLY THING THAT COUNTS IS IMMEDIATE RESULTS. PLAYBOY HAS BEEN A CONSISTENTLY GOOD PRODUCER FOR TOP QUALITY MAIL ORDER AD-VERTISERS. CONCLUSION: IF YOU ARE LOOKING FOR A MEDIUM WITH A SOLID SELLING IMPACT ON AN **AUDIENCE OF OVER 750.000** IMPORTANT YOUNG MEN, CHECK PLAYBOY.



# How Direct Mail Helped Build The World's Largest 'Manpower' Network



In Providence, the Rhode Island Tuberculesis & Health Assn. needed help to address and mail more than 50,000 Christmas seal envelopes. After a quick call to Manpower, Inc., 30 girls were on the job within 24 hours . . . typical of Manpower's Countiess help in a hurry" services.



In Milwaukee, Brills men furnishing store had a special spring mailing requiring a huge assembly job and a hair-splitting deadline. 26 Man-power, Inc. employees glued 92,000 swatches to Brills' 23,000 brachures in less than 12 hours. With 70 offices in 52 cities, Manpower's fast direct mail services are helping many advertisers and advertising agencies.

It was April. Spring was in the air and the fancy of Milwaukee men, like the fancy of most American men at this time of year, was lightly turning to thoughts of a new spring suit.

Robert Brill, merchandising manager of Brills, Inc., a Milwaukee men's furnishing shop, knew he had just the right direct mail piece to transform these light thoughts into a decided suit-buying swing.

But he also had a problem.

His brochures, 23,000 of them, were designed to include some 92,000 sample swatches of men's suit material. The store, however, had neither the staff nor the space to cope with this big assembly problem, and time was running short. It was urgent that the brochures be assembled and mailed while the balmy weather and suit fever was still in the air.

Searching for an answer, the merchandising manager thought of the temporary help firm which was consistently sending him convincing direct mail reminders. He remembered that this same firm had previously furnished Brills with extra sales and stockroom personnel during the store's special sales. On a Wednesday morning, he called the organization and presented his direct mail assembly problem: The swatch job had to be completed by the end of the week. Could they possibly handle it?

The answer was yes. By 8 a.m. Friday, tables had been set up and 26 women were fast at work with paste pots and brushes . , . rapidly cutting into the mountain of brochures and material swatches. By noon the next day, the project was completed and in the mail.

The quick assembly and mailing of Brills' brochures to catch the balmy weather undoubtedly measured heavily in their success; but for the firm who did the job, it was normal operating procedure. This was typical of the problemsolving direct mail assignments completed by Manpower, Inc., a versatile eight-year-old organization considered the largest complete business service in the world.

Since its inception in 1948, with offices only in Milwaukee and Chicago, Manpower has mushroomed until today its operations stretch across the country with 70 offices in 52 cities. The branch offices maintain complete direct mail departments that produce and mail cards, letters and brochures in a variety of quantities . . . fast. Manpower direct mail services, and their temporary help in all other fields, have been utilized by large and small firms, as well as by governmental agencies. Customers include 79 of the nation's top 100 industrial firms, 13 of the 14 largest insurance companies, and thousands of smaller firms and offces.

Manpower, Inc., got its start when Aaron Scheinfeld and Elmer Winter,



#### TYME to get things going

Want speed, accuracy and direct mail know-how? Be wise like many others and call us right now!

THE LETTER SERVICE CORP.

A COMPLETE DIRECT MAIL SERVICE

COlumbus 5-8616

#### d.l. natwick

MAIL ORDER LISTS

136 W. 52nd St., N. Y. 19, N. Y.

Member: National Council of Mailing List Brokers

DIRECT MAIL AND MAIL ORDER

#### COPY

Writer of Mail Order Letters that bring back orders and cash . . . Contacting Letters that create and maintain good will between salesmen's calls . . bookiets, folders, brockures, house organs, circulars that do the seiling lobs you want them to do. Fully indorsed by a nation-wide clientele. Winner of two DMAA Best of industry Awards . Dartnell Gold Medel . . editor of IMP "the world's smallest house organ."

## ORVILLE E. REED



50 or 50,000 LETTERS
TYPEWRITTEN LETTERS
Individually typed in quantity
CARLSON AUTOMATIC

TYPEWRITING SERVICE

3744 N. Clark St. Chicago 13, III.

Phone: EAstgale 7-5494



Letters, felders, broadsides and postcards havel helped Manpower, Inc., become the largest complete business service in the world. The nationwide world. The nationwide world the nationwide supported by regular mailings of more than 200,000 pieces . . . mailed every 2 weeks.

two successful tax and corporation attorneys, needed a stenographer to type a deadline brief late in the afternoon. They made frantic calls to former employees and employment agencies, but to no avail. It was too late to advertise, so there was only one solution—their regular secretaries would have to work far into the night. Then and there, Scheinfeld and Winter decided that their law office, as well as many others, should have a service bureau that could be called to handle emergencies of this type.

They established Manpower, Inc., as a strictly midwest operation, then began sending out direct mail to firms which they thought might need "help in a hurry". Many did . . . and within the next few years the two lawyers found their services rapidly expanding beyond the midwest. They opened branch offices in key cities; and in 1953 developed a Manpower franchise program for smaller communities. Half of Manpower's offices now operate on this license arrangement.

Manpower's program offers its licensees operational "know-how", national advertising and national account lists. Each franchisee receives an intensive training at the home office in Milwaukee. During this training period, Manpower's home office staff works very closely with the licensees on such matters as testing, job analysis, interviewing and promotion.

Well-planned promotion, spearheaded by consistent direct mail contact, is one of the key reasons why this relatively young firm has zoomed to the position of largest in its field. The nationwide Manpower network is now supported by regular mailings of more than 200,000 pieces . . . sent out every few weeks to customers and potential Manpower users.

The home office in Milwaukee handles the complete task of maintaining up-to-date lists and plates, preparing and imprinting all mailers with local addresses, and mailing them.

In addition to periodic mailings, Manpower's offices often send out special direct mail pieces aimed at the specific needs of professions and industries in each city. Brochures and cards have been utilized for example, to pinpoint Manpower's services available to the insurance and advertising fields. Others tell of the services that Manpower can offer accountants and lawyers.

Letters, too, are an important part of Manpower's direct mail program. Special letters, designed and sent to groups and firms planning conventions, explain Manpower's many convention services. Many of these letters are Autotyped . . . pinpointed with "personal" copy.

In the firm's rapid rise to business fame it has gained considerable publicity attention. Rather than let their press clippings turn yellow between the pages of a scrapbook, the livewire business service puts them to work . . . as effective direct mail tools. A recent Manpower story in Business Week, for example, told the whole Manpower story. It was adapted and reprinted as a utility mailer, ideal for answering inquiries.

Using everything from large space advertising in national publications to small envelope stuffers in customer invoices, the company continually keeps the name "Manpower" before the "business public." In the middle, their heavy concentration of direct mail acts as a constant and timely reminder that "We operate on a quick-call basis!"

The de begen in a En hala

The livewire business ervice makes good of publicity ves as a young, eeming business. re, an article from siness Week mage is merchandised in attractive fourfolder . . . ideal r inquiry answering.

> Exactly what are the services Manpower will perform on a "quick call basis"? The answer is . . . just about anything and everything. In addition to all types of direct mail services, they provide business with temporary help for most any project or emergency. Personnel sent out by Manpower are Manpower employees carried on the Manpower payroll, As the employer, Manpower is responsible for all tax payments, workmen's compensation and unemployment compensation payments, and fringe benefits. (A Chamber of Commerce survey shows that fringe benefits alone cost the employer an average of 35.6¢ per payroll hour). Customers are simply billed for the work performed.

Because Manpower's success is in a large measure due to their ability to produce their own effective direct mail . . . it stands to reason that Manpower direct mail departments have know-how and facilities to help others with direct mail production problems.

#### "Salespower," Too

The Manpower network also offers a good solution for many advertising agencies which up to now have shyed away from the "complications" of producing direct mail. Agencies which previously steered clear of special mailings because they would "overburden regular agency staffs", now call on Manpower's direct mail departments to do the job. As Harvey Gottschalk, manager of the Klau-Van Pietersom-Dunlop agency in Milwaukee puts it: "As our periodic special direct mail needs arise, we call Manpower to get the mailings out. We thereby are able to keep our own personnel down to the necessary minimum for a smooth everyday operation of our many other agency functions."

Manpower's strong emphasis on the solving of sales promotion, advertising and marketing problems led to the formation in 1954 of a major affiliate . . . called Salespower, Inc. The new company was the result of a suggestion made by a number of manufacturers distributing their products on a regional basis. They saw Manpower's coastto-coast offices as a natural . . . for national distribution and promotion outlets.

From central offices at 22 W. Madison Street in Chicago, Salespower undertakes all the functions of a sales department . . . either nationally or locally. They provide management with testing and research programs, marketing plans, distribution and promotion campaigns . including top-flight direct mail. The roster of manufacturers who use Salespower as their sales department includes "Chok-A-Fizz" the first successful carbonated chocolate drink; Life Line Battery Company of Waterbury, Conn., and many others.

By continually increasing their own effective direct mail program and broadening their business services, Manpower and Salespower are still growing at an amazingly fast clip. They have recently invaded the international scene by establishing offices in London, Paris, Havana and Johannesburg, South Africa. From this vantage point, the firm has set a goal to open 50 additional overseas offices in key international marketing centers by the end of

During the course of a few years, a dynamic direct mail success has already helped establish the world's largest "manpower" network. If it continues, there's no doubt from here that the business service empire will easily reach their 1957 goal. •



#### TYME\* NEVER STANDS STILL servicing your jobs

If extra fast service is what you demand. telephone us quickly our staff is on hand.

WHIC LETTER SERVICE CORP. E. 19th ST., H. Y. 3, N. Y., AL 4-0174

A COMPLETE DIRECT MAIL SERVICE

#### PRINTED ENVELOPES

#### At Lowest Cost

Printed three or four line corner card on 24 lb., white stock—black ink— f.o.b plant N.Y.C.

6% regular: gio regular:

5,000 at \$3.70 per M 5,000 at \$4.80 per M 25,000 3.00 25,000 4.20 50,000 2.80 50,000 3.90

Pennysavers at 10c per 1,000 additional. For other sizes, stock, ink, etc., send description for quotation. 14 day ser-vice on most orders-terms: net cash with order.

#### ADAMS PRINTERS

Dept. DM-8

30 W. Washington St., Chicago 2, III.

We process advertising and sales letters Multigraph-Mimeograph-Offset . . . assemble and mail them with your enclosures.

ettercraft

22 W. Madison St. Chicago 2, Ill. FRanklin 2-8734

#### LETTERS WITH THAT FOLKSY TOUCH

Homey, human, down-to-earth letters talk the readers' language, and SELLI One series 29 yrs. old. Write for circular on I. h.

"That Jellow Bott" a Leo P. Bott, Jr., 64 E. Jackson, Chicago

#### FRIENDLY PROSPECTS BUY QUICKER

t on "first name" terms with your list using the Let's Hove Setter Mottoes Association monthly direct mail. Co-right license exclusive by type of busin and sales territory. Write for details. GYMER-2125 E. 9th St., Cleveland 15.

There's nothing like the monthly Clipper for fast layout in emergencies. BIG NAME firms that you know depend on the Clipper for Clip Art. Free sample. No obligation. Address

MULTI-AD SERVICES, INC.

#### 5th

#### advertising essentials show

november 19, 20, 21, 1956 statler hotel new york city

Plan now to exhibit your products or services —

Displays · Graphic Arts
Packaging · Visual Aids · Signs
Photography · Premiums
Films · Art · Paper and
Allied Products and Services

Over 12,700 advertising and sales promotion materials buyers attended the 1955 show!

> Write on business letterhead for guest tickets or exhibitor's information

advertising trades institute, inc.
THOMAS B. NOBLE, chairman
270 park avenue, new york 17
murray hill 8-0091

1956 Edition of NOBLE'S LIST of Major Buyers now available.

#### FOR SALE

Unique mail order business, 40,000 list, selling Vermont maple and other products. Copyright owned, offers interesting profit. Unusual maple museum attraction eliminates summer doldrums. Building and machinery neat, clean and up-to-date.

Will sell at cost.

John Shelby,
"The Maple Sugar Man"
Barre, Vermont



The purpose of this department is to give you thumbnail sketches of authenticated direct mail successes. In order to get a release of confidential figures, we have promised that names and addresses and identifying details will be withheld.

> 75% response obtained by auto accessories department using birthdates plus names-addresses for target mailings. Each morning files are checked and suggestions for gifts mailed. Individually typed letter plus thinking for the customer—not asking customer to think for you—these are answers.

» \$3 is few price to pay for customer spending every week for many weeks. Diaper service sells practical blanket to mothers for \$4.95. Each month she uses service she gets credit of 50¢. You figure it out , , , that's smart business.

» Better then 100% response for retailer who mailed 500 postcards, 600 women came to store for free premium. His market is 90% Farm proving mail is read if it has right message.

» immediate 15% increase in number of replies when church shifted from brown to kraft envelope . . . seeking sponsorship of radio program. This is upgrading quality indeed.

» 6% to 8% to typical response when gift and information is offered to consumer list. Drops to 2% when just information is offer. This is conclusion of giant insurance firm handling 250,000 actual requests developed from millions of names. Secret is: Gift and info must be valuable to recipient.

» Industrial company selling 200 products via salesmen found inquiries produced by mail increase by 35% the effectiveness of salesmen's contacts.

> 80% his loads closed in homes says sales outlet. Uses personalized direct mail plus home selling . . . uses small 1,200 to 1,400 list. His product is ordinary TV set.

> 10% soles volume gain credited to direct mail says women's sportswear maker. Realistic photo illustrations in 32 page catalog sent Spring and Fall to 18,000 retailers proves fancy artwork not always needed.

» Retailer gets 75% habitual response by avoiding trick mailings and fancy enticements Sells his fertilizer with factual photos showing before and after field use—nothing sells better than proof of the products worth to the user; i.e., bigger crops and bigger yields.



# SEEN THIS PROMOTION?

Hope you have. Hope you've read it and have signed the registration form that arrived with it. Yes . . . it's the Newsletter which will keep you posted on upcoming 39th Annual Convention of the Direct Mail Advertising Association, October 1, 2, and 3 at the Hotel Statler, New York City.

Newsletter is being mailed to 20,000 ad and sales execs and to their advertising agencies every two weeks. Will bring out 1500 delegates to make this Convention largest in recent history. Unfortunately, New York will be hosting the Hardware Show the same week (some 35,000 strong) and World Series will be onto you'll be attending, get your hotel reservations in quickly, and notify DMAA (3 East 57th, NYC) that you want to register.

Big things have been completed program-wise. Marion Harper, Jr., Chairman of the Board, McCann-Erickson, is General Convention Chairman. Indicative, it seems to us, of the growing interest among agencies in the medium. And Paul T. Babson, President, United Business Service Company, Boston, Massachusetts, will take the Wednesday luncheon spotlight and deliver his third major address before the national direct mail conference. His last appearance was in 1952 at the Washington, D. C. meeting.

"VOTE FOR DIRECT MAIL"

39th DMAA Convention
Hotel Statler, N. Y.
Oct. 1, 2, 3

Already scheduled are entire-afternoon-panels on industrial direct mail, fund raising, agency function in direct mail picture, and mail order. The Wednesday morning spot will be turned over to traditional Circles of Information and the Market Place . . . an annual program feature for idea exchange.

Dick Messner, Marbridge Printing Company, (Dick's brother is Johnny Messner of band-land fame) heads up entertainment this year. Natural. Plans will be announced soon, but from what's in the wind, you can depend on something out of this world.

Something new will be added this year. And that's an informal get acquainted, 'election eve' party Sunday evening. Appropriately timed to get things going as delegates register in. So don't delay any longer sending in that reservation. We'll be on the look-out for all of you in our usual suite. This whole convention will be the greatest show you've attended in a long, long time.





National Wildlife Federation Illustrated Round-Trip



M. P. Brown Return Envelope



Here's proof that Tension Creative Design pays off in more returns, more sales, more profit:

Mr. Doyle writes—"We followed your suggestion of ordering Creative Design Tension Catalog Envelopes in which to mail my Sno-White Napkin offer. Since I include samples of these napkins, I didn't think the outside envelope would make any difference. I'm glad to say I was wrong!

"We tested your envelopes against our white envelope printed in black ink. The creative design envelope produced over 150% more profit per thousand than our usual envelope."

Creative Design can get more mail opened for you, too!

Tension Creative Design "commands" attention for your mail. It makes it stand out, gets your envelopes opened. Creative Design works wonders with return envelopes, too. It gives your prospects the extra "nudge." It brings back more orders. Let us prove Creative Design increases returns and profits. Mail coupon now!

FREE! Let us make an analysis of your present envelopes—Mail Coupon Now!



#### TENSION ENVELOPE CORP.

New York 36, New York St. Louis 10, Missouri Minneapolis 1, Minneasta Des Moines 14, Iowa Kanses City 8, Missouri Fort Worth 12, Texas

	_		_					990 5
T	EN	SIO	N	ENV	ELOPE	CO	RI	P.
Compbell	to I	19th	50	reat	Kansas	City	8.	м

Gentlemen:
Mere's a copy of my ( ) mailing envelope, ( ) return

envelope ( ) both envelopes. Please send me your analysis of my envelopes' effectiveness.

Company
Address





will help you turn your mailing lists into extra dollars quickly and easily! This Book, by Jim Mosely, is packed with TESTED IDEAS and TECHNIQUES gathered from 20 years' experience—to bring you added profits year after year. Step by step, this informative Book answers your questions and shows you how to find overloaked profits from your mailing lists. Send today for your FREE COPY of "How to Double Your Net Profits from Your Mailing Lists." Just attach ad to letterhead or business card. No obligation.

Mosely Dopt. R-36

Mosely MAIL ORDER
LIST SERVICE, INC.
Mail Order List Headquarters
36 Newbory Street Boston 16, Mess.
"Mosely cande the Checks"



# "Reed-able Copy"

### A Monthly Clinic Conducted by Orville Reed

EVERY SO OFTEN someone makes appeal. According to the compilers of such lists the words they recommend, if used by a copywriter, will assure high readability, interest, and make the reader sign on the dotted line, send in his inquiry, or ask that a salesman call.

In our more callow days we read such a list—magic words for letter writers. In those days we swallowed whole everything printed by the "experts" on how to appeal to the buying instincts with the written word. This list included the words how, Now, AMAZING, and FREE.

The latest to come to our attention is a list of 100 words suggested by a publisher—words with sales appeal. The first five on the list are: ABSOLUTELY, AMUSING, APPROVED, ATTRACTIVE, and AUTHENTIC. Here's a sentence made up of those words with so-called "high selling power."

"We absolutely offer you one of the most amusing gadgets, approved as being the most attractive and authentic thing of its kind on the market,"

There's a sentence crammed with five of the so-called "selling" words. We contrived the above sentence to make a point.

As far as we can see, the only possible use the copywriter can make of a list of so-called "selling" words is to give him what he can get from any good dictionary or Roget's Thesaurus—a substitute for the worn-out words that might be creeping into his copy.

As someone has said, it's about time copywriters got a substitute word for "guarantee." Some word that will make the reader feel safe ordering a product and convince him that he can get his money back, without question, in case the product doesn't live up to the claims made for it.

Otherwise, printing a list of "selling" words taken out of context is about as useful to a copywriter as a pocket in the back of his shirt. We got quite a kick out of some of the words in this list. The 99th word in the 100-word list is WEIRD. I've tried writing every kind of a sentence I could think of in which I could use this word and still make it do a selling job. It's got me stopped.

The same place where I saw the list of so-called "magic" words, there appeared a list of 40 phrases ("All of these openers . . . taken from successful ads!"). The list starts out with "Amazing offer at 1/10 value!", which threw me for a loss. What that sentence actually says is: "What I'm selling is only worth 1/10 of what I'm asking for it." But the one that gave me the real chuckle was No. 26 in the list: "Money for men!" I got an equally hearty chuckle out of "Discover uranium."

Sorry I can't finish this piece. I'm going out now and discover some uranium.

#### Everybody Isn't a Sourpuss

Does the direct mail copy you write take for granted that every reader is a sourpuss? Does it pound away at sales points as though it were pounding nails in a coffin? Does it ever smile? Does it ever split an infinitive? Or is it just dull, dead, dry description and blown-up bragging about your product or proposition?

You might keep in mind the next time you prepare a piece of copy that people like to smile. They get a kick out of whimsy, or a belly-laugh at someone slipping on a banana peel, or losing her slip at the President's Ball. People will be more apt to read your letter if you get some puck into it instead of studied punch that so often knocks selling points dead. Try sending your prospects or customers a friendly, engaging, easy-going, lightly handled letter. Give them a smile now and then. Make friends of them.

Sometimes a copywriter will get so involved in the sales points of his

Sell any product or service by mail

Sell any product or service house-to-house

We can show you how you can use our direct mail promotions (which are producing 20% TO 30% NET PROFIT BEFORE TAXES) for some of the most important companies in the country.

Our clients include mail order houses, magazine and book publishers, catalog houses, direct selling organizations, trade schools and other companies in a wide variety of fields.

We supply the complete mailing "package."
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We would be happy to show you how you can get this additional, highly profitable "mileage" out of your lists. Write today for FREE SAMPLES and complete information.

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3,000,000 SCHOOL CHILDREN

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Market Planners - Mailing List Compilers
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PROCESS COMPANY

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product or service he forgets that, everything else being equal, people prefer to buy from friendly people.

When you finish that piece of copy, check it over for "flow". Does one idea lead naturally into another? Delete those dangling participles, polysyllabic words, do the polishing necessary to make everything you say as clear as crystal. Then ask yourself one final question: "Is is friendly?"

#### Yes, (some) Bankers Are Human

NO DESCRIPTION OF A CONTRACT REPORT OF THE PROPERTY OF THE PRO

H. A. Leggett, vice president of Valley National Bank, Phoenix, Arizona, has sent us several issues of the bank's house organ, which he writes. Wonderful stuff. The relaxed approach. Written in a light vein. Interesting. It's so good we want to condense a little from one issue to show you that bankers have found that dignity and the icy stare no longer pay off. Makes you almost think bankers are human. Here's a condensation of the copy:

In this little space, where all is fun and frolic, we sometimes philosophize on matters that are none of our particular business... this month we want to discuss a situation that seriously concerns us all. It is something that strikes at the very vitals of prosperity. The problem we refer to is the prevalence of THINK signs in business establishments.

Have you ever entered a man's office, brimming with enthusiasm over a new idea or a potential deal, only to be confronted with that ominous admonition to THINK? . . . Your mind begins to wander. THINK, it says. Think about what? About Rodin's statue of The Thinker perhaps? Now there is a fellow who is obviously going no place. Looks tense and worried, apparently unable to reach a decision . . . by now you are feeling so inferior that you slink away without divulging the purpose of your visit.

Ultimately, if you recover your confidence, you will probably go into business manufacturing signs which read ACT NOW, WORRY LATER, or LEAP BEFORE YOU LOOK. This should be a successful venture because, luckily, there are more unthinking people in the world than vice versa. If people really stop to think, they might never buy that widely touted uranium stock, that heavily mortgaged real estate, or that racy sports car. In short, too much thinking could disrupt our entire economy.

Such words from a banker, yet.

#### Be Wary of "New"

One of the magic words in mail order copy is supposed to be the small but mighty little 3 letter word NEW! But, sometimes I'm afraid of it.

Just because a thing is NEW doesn't mean it's good. NEW may also mean "untried", which it does, according to one dictionary definition.

Bearing down too hard on the NEWness of your product or service might prove to be a boomerang. Readers might think "This thing is too new. I'd like to have the benefits it offers but guess I won't buy now. I'll wait until it has been on the market long enough to get some of the bugs out of it." People are not apt to try the untried. Buyers don't fancy being made guinea pigs to test new products.

When you use NEW in your copy be quick to translate what's NEW in terms of additional wearing qualities, better appearance, increased adaptability, or some other benefit. These NEW color television sets at 800 to a thousand bucks a throw scare me. Guess Γll wait until someone else has financed the elimination of "bugs".

#### "Very" Good Advice

Words are the copywriter's tools. And every workman should keep his tools well sharpened. Or replace them when they wear out. Many, many words used in copy have become so dulled that copywriting workmen have set them aside.

"Service" is one such word.
"Very" is another dulled word tool.
The Word Finder, published by
Garden City Books, devotes an entire
section to substitutes for "very".
Everyone who writes copy should
have this reference book. The one
section on "very" substitutes is worth
many times the cost of the book.

How many times do you write "very old" when you mean "100 years old"? "Very smart" when you mean "exceptionally smart", or "very inadequate" when you mean "hopelessly inadequate?"

Go over your copy. Dig up a substitute for "very" whenever it appears. You may be surprised at how doing so will add color and clarity to your copy.

#### You Write It-We'll Print It

Want to play a game? A game that will help you write the kind of

stuff people will read? Gelett Burgess of Purple Cow fame started it. Bill Feather tried it and succeeded in turning out a piece of clear-ascrystal copy. The game is to write a piece of copy using only words of one syllable. Bill Feather's efforts started out this way:

If you wish what you write to be read, you have to use plain words. Use of such words makes you think hard. If you use short words, you dare not be vague since even dulf folks would then know your brain is soft. If your thought is clear, you can give it form and strength by the choice of short words.

Here's my own effort along this line:

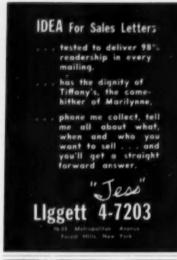
If you play this game with me you will have to look up short words to take the

place of long ones. That will be all to the good. For short words are less hard to read than long ones. It will help your style, make your prose move. Those who read what you write will get your drift with less strain on their minds. So try it. Write your piece."

Let's see what you can do with short words. We'll print the best that come in from guys like you who write prose to sell "things".

EDITOR'S NOTE: Good idea! The Reporter will back it up . . . with a free set of the Henry Hoke Library, plus binder, to the short-word item Orville thinks best. Send your one-syllable-word piece to him at 106 N. State St., Howell, Mich.



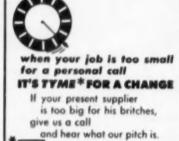




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#### My Mail Order Day

By Jared Abbeon

#### The Big Search For The "Right" Product

One question turns up again and again in my morning mail from folks who wish to enter or continue in the mail order field:

"Where can I find a product to sell via the mails?"

The answer to this one is easy: "If I knew a sure fire product I would sell it myself."

However, there are certain sources of products that tend to lend themselves to profitable hunting and there are also certain sources that tend to be a snare, a delusion and a trap for the unwary.

As a good general rule, avoid secondary sources. Net profits in mail order are too small to leave much room for splitting with a horde of middlemen, jobbers, and distributors. You must go directly to the source, either to the manufacturer or (depending on the item) you must manufacture it yourself.

#### Don't Look for Problems

If possible, even avoid dealing with the manufacturer through his agents and salesmen. Firstly the manufacturer himself can and will make deals that as a matter of profit and principle he cannot and will not allow his salesman to make. Look at it this way: In my enterprise, I average between 8% and 12% net profit at the end of the year. If I must pay a higher price for an item, say the jobber's average 10% to 20% or even the salesman's 5%, 7% or 10% commission, I cut my net down in half or less. This means some items which now inch over into the black reverse . . . and inch over into the red.

The question now arises, "What to sell?" This is a mighty tough This is a mighty tough problem. Certain things due to capital, shipping, stocking, fragility, style, custom fitting, etc. do not lend themselves readily to mail order exploitation, Still, if I mentioned their names, in almost every case a successful operator could be pointed out who is doing what theoretically can't be done. But why look for problems? Decide on an item that is easy to store, pack, light to ship, and in demand.

What is in demand? Look around you. What does some significant section of the population desire and cannot easily obtain locally? Sure, that is a rough question. But if it was easily answered, some bright boy already would be filling the demand. So it now becomes a question of priming your idea pump. After you are well established, a steady stream of ideas will come to you over the transom, in the mail, on the phone. Unfortunately the vast majority of these will be absolutely useless.

The acid test of any idea submit-ted to you is this: "If this wingbat is so hot why doesn't the guy try selling it himself?" Offhand, I can think of only two products over the years that stood up to that question. One was put out by a huge corporation which only sold through dealers and their dealers had missed the mail order angle. We did a nice business till their regular outlets caught on and swamped the mails. Incidentally, this violates another mail order axiom: "Nail down your product". The second product came to us through a manufacturer's agent, and we did nicely on it for a time . . . 'till the limited market was sold out. Here we violated the "deal direct rule" . . . but remember, no rule is absolute.

#### A Sure-Fire Method: Read!

The best method I have found for pump priming is to read. Yes, I visit trade shows, industrial fairs and buying centers . . . but so does everyone else. The chances of picking up a product overlooked by the Big Boys is very, very small. So I read dozens and dozens of industrial magazines every month. Not so much looking for an item already offered for a particular field . . . but for an item that can be twisted around to a different use.

For example, one of our steady sellers was originally offered for the hospital and institutions market. A slight change in design (and new literature) and lo and behold we sell over \$100,000 worth to the textile and printing industry. Another of our products was used by industry. A slight switch in the promotion appeal and it became a consumer item.

You never know what you can discover if you preserve an open mind. Two years ago I went to the public library and spent three days browsing. Had a flash of an idea while looking through a nature and wild-life publication put out by a museum. Last month's gross profit from this idea: \$1,200. (Note that word "gross profit". There is a mighty big difference between net profit and gross profit.)

Another system of uncovering products is the "Shoot An Arrow Into The Air" system. Awhile back we sent out 2,000 letters to manufacturers...picked almost at random from Thomas' Register. Our question after we had identified ourselves as competent and respected businessmen was: "What do you have that we can sell?" A goodly number of answers came back and we picked out five products to exploit. They ranged from beeswax to sea shells. For one in the rubber

moulding field we poured in time and treasure . . . and took a beating. For one in the home making field we secured national distribution rights . . . but gave up the fight after butting our heads against the cold economics of setting up national distribution via mail (against huge industrial giants with warehouses and million dollar advertising budgets). But we still handle the item and turn over a few dollars profit every month. We still sell the annual beeswax crop for our beeswax producer on a 2% commission basis. We sell it by mail to a small list of people who like his particular quality. The sea shells are a steady added item for us. The fifth product is just now being pushed.

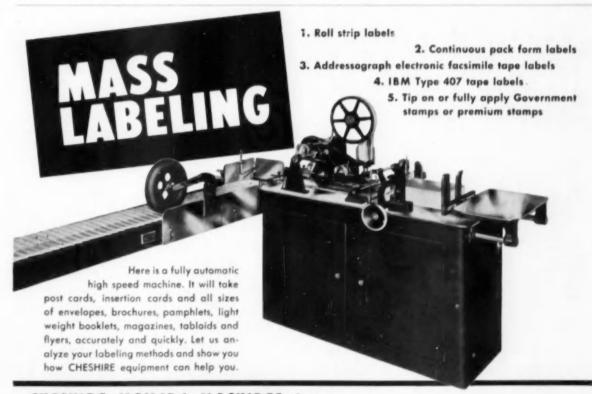
#### Off Shore Companies May Have Just The Ticket

Another source of mail order items is exotic offshore products. But you must have patience. It sometimes takes years before a foreign product can be made to pay off. We have stopped featuring goods from one distant continent because of the impossibility of maintaining quality . . and the fact our money is tied up in merchandise, six months in transit.

Of course, we could buy fill-in stocks from local importers, but the price tends to triple. Still, if you come up with a good idea and can't get one of our "too busy" American manufacturers to play ball with you, an off shore company may be just the ticket.

It is impossible here, to list all the possible product sources; but briefly, you might try these: Trade magazines, Thomas' Register and other directories; the Chamber of Commerce of any American City (I once got the address of a sought-after manufacturer through the fact that the sample I saw was wrapped in a paper from a midwest city. The C. of C. gave me his name); the Trade Attache at the Consulate or Embassy of any foreign country; and last but not least . . . snoop around your own city. (Where are they building little factories? Who is moving into the old abandoned Axe Works build-

Keep your mind open, your mouth moving and your typewriter humming. You'll find a product. As to making a profit with it . . . next month we will go into "How To Market and Merchandise Your Mail Order Product".



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Du-Pier Envelope Corp. 3026 Franklin Blvd., Chi. 12, III. (NE 8-1200)	
The Connelly Organization, Inc	Archer Mailing List Barbara Boynton &
Tension Envelope Co 19th & Campbell Sts., Kanses City 8, Mo. (HA 1-0092)	Barbara Boynton & George R. Bryant ( George R. Bryant (
	The Coolidge Co
Sende Rocke & Co., Inc., 91 7th Ave., N.Y.C. 11 (WA 4-1551)	Dependable Mailin
Sande Rocke & Co., Inc., 91 7th Ave., N.Y.C., 11 (WA 4-1551) The Missing Sales Link., 73, rue du Cardinal-Lemoine, Paris Se, France	Walter Drey, Inc Walter Drey, Inc Dunhill Int'l List Co
FUND RAISING	Dunhill Int'l List Co
William M. Proft Associates 585 Main St., E. Orange, N. J. (OR 3-2233)	Guild Co Lewis Kleid Co
IMPRINTERS - SALES LITERATURE	Willa Maddern, In-
L. P. MecAdems Co	Mosely Mail Order Names Unlimited I
	D. L. Natwick Co. People in Places, I
Automatic Mailing Service Inc. 560 Belmont Ave., Newark 5, N. J. (TA 4-0891)	Planned Circulation
Bonded-Nationwide	Roskam Advertising Sanford Evans & Co
Drumcliff Advertising Service Hillen Rd., Towson 4, Md. (VA 3-7290)	William Stroh, Jr.
Gile Letter Service723 Third Ave. South, Minneapolis 2, Minn. (FE 3-3471)	James E. True Asso
Mailers, Inc. 216 N. Clinton St., Chicago 6, III. (FI 6-0722)	World Wide Service
Merit Mailers 370 Plane Street, Newark Z, N. J. (MI 2-0644)  Recham Advertising 1430 Grand Kansas City 6, Mo. (HA 1-6469)	FOR LIST SOURCE
NSERTING SERVICE — AUTOMATIC MACHINE  Automatic Mailing Service Inc. 580 Belmont Ave., Newart 5, N. J. (TA 4-0891)  Bonded-Nationwide. 753 4th Ave., Brooklyn 32, N. Y. (50 8-4819)  Coupon Service Corp. 37 East 1816 St., N. Y. 3, N. Y. (OR 3-0160)  Drumcliff Advertising Service. Hillen Rd., Towson 4, Md. (VA 3-7290)  Gile Letter Service. 723 Third Ave. South, Minneapolis 2, Minn. (FE 3-3471)  Inserting & Mailing Corp. 2 Broadway, N. Y. 4, N. Y. (WH 4-3722)  Mailers, Inc. 216 N. Clinton St., Chicago 6, III. (FI 6-0722)  Merit Mailers. 370 Plane Street, Newart 2, N. J. (MI 2-0544)  West, Emp. Dir. Adv. Co. 612 Howard St., San Francisco 5, Calif. (GA 1-8500)	Direct Mail Users.
INVISIBLE INK TELLERS & LOSI CHADS	Dog Owners List
Sende Rocke Co., Inc	New Car Buyers
INVISIBLE INK POST CARDS  Morley W. Jennings East Orange, N. J. (OR 4-8308)	"Occupant Mailing Pet shops, 4000; Pet Upper Income Farn
LABEL PASTERS	MAIL
Potdevin Mechine Co. 200 North St., Teterboro, N. J. (HA 8-1941)	Active Equipment 5
LABELS	Albert Mailing List Allison Mailing List
Eureka Specialty Printing Co. 558 Electric St., Scranton 9 Pa. (DI 7-2035)	All-Pets Magazine,
Panny Label Co. 9 Murray St. N. Y. 7, N. Y. (BA 7-7771)	Associated Advertis Automotive Registra
Eureka Specialty Printing Co. 558 Electric St., Scranton 9 Pa. (Di 7-2015) Allen Hollander Co., Inc. 385 Gerard Ave., N. Y. 51, N. Y. (MC) 5-1818) Penny Label Co. 9 Murray St. N. Y. 7, N. Y. (8A 7-777) Tompkins Label Service 1518 Walnut St., Philadelphia 2, Pa. (PE 5-6999)	Automotive Registre Bodine's of Baltimo Bookbuyers Lists
LETTER GADGETS	Boyd's City Dispate
Hewig Co	Buckley Dement Catholic Laity Bure
	Creative Mailing Se
Revenue Printing Co. Inc. 1010 Jefferson Ave. Memphis Tenn. (Tel: 2-2355)	Walter Drey, Inc Walter Drey, Inc
Brunner Printing Co., Inc., 1010 Jefferson Ave., Memphis, Tenn. (Tel: 2-2355) Harper Engraving & Printing Co., 283 E. Spring, Columbus 15, O. (AD 5057)	Dunhill Internations
Woodbery & Co., Inc. Chedwick Square, Worcester 5, Mess. (FL 4-1/21)	Drumcliff Advertisin
CHICAGO MAIL ADVERTISING SERVICES (Lettershops)	E-Z Addressing Se Fritz S. Hofheimer
Lettercraft 22 W. Madison St. (2) [FR 2-8734] Mailers, Inc. 216 N. Clinton St. (6) [FI 6-0722] The Rylander Co. 216 W. Jackson Blvd., (6) [FR 2-5753]	Gile Letter Service.
	Industrial List Bures
CLEVELAND Cleveland Letter Serv., Inc	Indus, Machinery N Jewis Statistical Bu
COLUMBUS	Manpower, Inc Market Compilation
W. A. Storing Co	Merit Mailers
DETROIT Advertising Distributors of America, Inc 834 Bagley Ave. (26) (WO 2-1172) Advertising Letter Service	Montgomery Engine J. R. Monty Turf F
Advertising Letter Service 2930 Jefferson East, (7) (LO 7-9535)	Occupant Mail, Lists Official Catholic Di
R. L. Polk & Co. 431 Howard St. (31) (WO 1-9470)	Palmer Lists People In Places, In
HOUSTON	R. L. Polk & Co
Premier Printing & Letter Serv	R. L. Palk & Co W. S. Ponton, Inc R. L. Reshmir
Roskern Advertising	Reporter of Direct I
LOS ANGELES	Select List Lo. 4
Atlas Letter Service 524 S. Spring St., (13) (MI 5181) Krupp's Adv. Mailing Serv 228 S. Los Angeles St., (12) (MI 8752)	The Speed-Address William Stroh, Jr.
MARION, OHIO	West, Emp. Dir. Ad Zeller and Latice, I
Fulfillment Corp. of America 381 W. Center St. (Tel: 2-1187)	Lener and Lence, I
MARION, OHIO Fulfillment Corp. of America 381 W. Center St. (Tel: 2-1187) NEWARK, NEW JERSEY Automatic Mailing Service Inc. 560 Belmont Ave., (5) (TA 4-0891) Merit Mailers. 370 Plane Street (2) (MI 2-0644)	Sparks Advertising
Merit Mailers 370 Plane Street (2) (MI 2-0644)	Machael I Valley A
NEW YORK CITY Advertisers Mailing Serv., Inc. 45 W. 18th St. (AL 5-4500)	Herbert L. Kellner & Whitt Northmore Sc
Advertisers Mailing Serv., Inc	
Century Letter Co., Inc. 48 E. 21st St., (10) (AL 4-8300)	Playboy Magazina
Century Letter Co., Inc. 48 E. Zist St., (10) (AL 48100)  Mary Ellen Clancy Co. 250 Park Ave. (YU 6-7833)  Coupon Service Corp. 37 East 18th St. (OR 3-0160)	Pollard-Alling Mfg.
sasken squire sails at the sailed	and a suring sarie.

	Elife Letter Co., Inc.
	The St. John Assoc., Inc. 75 W. 45th St. (34) (JU 2-3344) Tyme Letter Serv. Corp. 43 East 19th St. (3) (AL 4-0174)
	PHILADELPHIA
	Connelly Organistion, Inc. 1010 Arch St., (7) (MA 7-8133) Woodington Mail Advertising Serv. 1304 Arch St., (7) (RI 6-1840)
	PITTSBURGH Advertisers Associates Inc
	ROCHESTER Ayer & Streb
	SAN FRANCISCO
	WASHINGTON, D. C.
	WESTFIELD, NEW JERSEY
	Union County Business Bureau (WE 2-5614)
	Archer Mailing List Serv. 140 W. S5th St., N. Y. 17, N. Y. (JU 6-3768) Barbara Boynton & Staff. 420 M/ket St., San Francisco II, Cal. (YU 6-2778) George R. Bryant Co. 575 Madison Ave., N. Y., N. Y. (MU 8-2851) George R. Bryant Co. 575 Madison Ave., N. Y., N. Y. (MU 8-2851) George R. Bryant Co. 575 Madison Ave., N. Y., N. Y. (MU 8-2851) The Coolidge Co. 6 East 23rd St., N.Y.C. 10 (AL 4-8870) Dependable Mailing Lists Inc. 381 41h Ave., N.Y.C. 10 (AL 4-8870) Walter Drey, Inc. 333 N. Michigan Ave., Chi. I. III. (FI 6-4180) Walter Drey, Inc. 257 4th Ave., N. Y. 10, N. Y. (OR 4-7081) Unshill Int' List Co., Inc. 55 East Washington St., Chicago 2, III. (De 20580) Guild Co. 160 Engle St., Englewood, N. J. (BR 9-0461) Lewis Kleid Co. 25 W. 45th St., N. Y. 36, N. Y. (JU 20130) Willa Maddern, Inc. 215 4th Ave., N. Y. 3, N. Y. (SP 7-7460) Mosely Mail O'rder List Serv. 38 Newbury St., Boston 16, Mass. (CO 6-3380) Names Unlimited Inc. 352 Fourth Ave., N. Y. 10, N. Y. (MU 8-2464) People In Places, Inc. 167 East 33rd St., N. Y. 16, N. Y. (LE 2-3958) Planned Circulation. 19 West 44th St., N. Y. 36, N. Y. (MU 7-4158) Rosstam Advertising. 1430 Grand, Kensas Cily 6, Mo. (HA 1-4467) Sanford Evans & Co., Ltd. 165 McDermot Ave., Winnipeg I, Canada (92-2151) William Stroh, Jr. 568-570 Sth St., West New York N. J. (UN 4-4600) James E. True Assoc. 419 4th Ave., N. Y. 16, N. Y. (MU 9-0050) World Wide Services 520 5th Ave., New York 36, N. Y. (MU 2-5644)
	World Wide Services 520 5th Ave., New York 16, N. Y. (MU 2-5841)  MAILING LISTS — BY SUBJECT
	FOR LIST SOURCE: COMPARE NAME IN PARENTHESIS WITH LISTING BELOW OF COMPILERS & OWNERS.
	MAILING LISTS — BY SUBJECT FOR LIST SOURCE: COMPARE NAME IN PARENTHESIS WITH LISTING BELOW OF COMPILERS & OWNERS. Direct Meil Users.  BELOW OF COMPILERS & OWNERS. Direct Meil Users.  BELOW OF COMPILERS & OWNERS.  Western Empire Occupant Mailing Lists  Occupant Mailing Lists  Occupant Mailing Lists  Occupant Mailing Lists  Occupant Mailing List of America, Inc. Pet shops, 4000; Pet supply jobbers, 150; Cat breeders, 6M.  (All-Pett) Upper Income Fermers.  MAILING LIST — COMPILERS & OWNERS  Active Equipment Supply 47-31 35 st., Long island City I, N. Y. (RA 9-9030)
	MAILING LIST — COMPILERS & OWNERS Active Equipment Supply 47-31 35 St., Long island City I, N. Y. (RA 9-9030) Albert Mailing Lists — 120 Liberty St., N. Y. 6. N. Y. (RE 2-7573) Allison Mailing Lists Corp 806 Lexington Ave., N. Y. 21, N. Y. (TE 2-8430) Alli-Pets Magazine, Inc — P.O. Bot 151, Fond du Lac. Wisconsini (2850) Associated Advertising Serv 613 Willow St., Port Huron, Mich. (YU 5-7773) Astomotive Registrations, Inc. 17 West 45th St., N. Y. 36. N. Y. (JU 6-3646) Bodine's of Baltimore 501 E. Praston et Baltimore 2, Md. (VE 7-0400) Bodine's of Baltimore 501 E. Praston et Baltimore 2, Md. (VE 7-0400) Bodine's of Baltimore 501 E. Praston et Baltimore 2, Md. (VE 7-0400) Bockley-Dement 555 W. Jackson Blvd., Chicago 6, If. (HA 7-3862) Cratholic Leity Bureau 45 West 45th St., N. Y. 10, N. Y. (OR 9-3250) Bockley-Dement 555 W. Jackson Blvd., Chicago 6, If. (HA 7-3862) Cratholic Leity Bureau 45 West 45th St., N. Y. 16, N. Y. (CO 5-4490) Walter Drey, Inc. 333 N. Michigan Ave., Chi. I, III. (FI 6-4180) Walter Drey, Inc. 333 N. Michigan Ave., Chi. I, III. (FI 6-4180) Orumcliff Advertising Service 460 N. Main St., Freeport, N. Y. (FR 8-4830) Walter Drey, Inc. 333 N. Michigan Ave., Chi. I, III. (FI 6-4180) Dunhill International List Co., Inc. 565 Fifth Ave., N. Y. (D. N. Y. (OR 4-7061) Dunhill International List Co., Inc. 565 Fifth Ave., N. Y. (N. Y. (A 7-2792) Webster, Mass. (WE 2780) Drumcliff Advertising Service 4110 Ave. South, Minneapolis 2, Minn. (FE 3-3471) Industrial List Bureau 320 Broadway, New York 7, N. Y. (BE 3-3471) Industrial List Bureau 320 Broadway, New York 7, N. Y. (BE 3-3471) Industrial List Bureau 320 Broadway, New York 7, N. Y. (BE 3-3471) Marit Mailers 370 A. Ribbourn Ave., Milwaukee 3, Wis (BR 2-0709) Mariter Compilation Bur. Itl834 Ventura Blvd., N. Hollywood, Cai. (St 7) 1-189 Meni Mailers 300 A. Ribbourn Ave., Milwaukee 3, Wis (BR 2-0709) Mariter Compilation Bur. Itl834 Ventura Blvd., N. Hollywood, Cai. (St 7) 1-189 Meni Mailers 300 A. Ribbourn Ave., Milwaukee 3, Wis (BR 2-0709) Marit
	MAIL ORDER AGENCIES  parks Advertising Agency
	MAIL ORDER CONSULTANT
	terbert L. Kellner & Associater 431 S. Wabash Ave., Chic. 5, III, [HA 7-4144] Whitt Northmore Schultz
1	Mayboy Magazine 11 E. Superior St., Chicago II, III. (MI 2-1000) MANUFACTURERS—ADDRESSING MACHINES & ACCESSORIES
	ollard-Alling Mfg. Co

# DM directory

MATCHED STATIONERY Sign Ashland Div., Elec., Eng., Prod., Mds., Mars. Mark. MIMEOGRAPH MACHINE Addressing Mechine & Equip. Co... 326 Broadway, N. Y. 7, N. Y. (HA 2-6700) MULTIGRAPH SUPPLIES Chicago Ink Ribbon Co...... Mack Type Co., Inc. OCCUPANT MAILING LISTS-LOCAL & NATIONAL Advertising Distributors of America, Inc... EM Bagley Ave., Detroit 26, Mich. Merir Mailers. 370 Plane Street, Newark 2, N. J. (MI 2 0644) OFFSET - MIMEOGRAPHING 7 East 42nd St., N. Y., N. Y. (MU 2-5377) Surety Letter Service PACKAGING PACKAGING

37 East 18th St., N. Y. 3, N. Y. (OR 3-0160)

370 Plane Street, Newark 2, N. J. (MI 2-0844)

7 Brown St., Newark 5, N. J. (MI 2-7576) Coupon Service Corp.
Merit Mailers
Pack-It (also Mail-It) ..... Pack-It (elso Meil-It)

7 Brown St., Newark S, N. J. (MI 2-7576)

PAPER MANUFACTURERS

Appleton Coated Paper Co. 1250 N. Meade St. Appleton, Wis. (41454)

Byron Weston Compeny. Delton, Mass.

Curtis Paper Compeny. Newark, Delaware (NE 9-951)

Eastern Corporation.

Eastern Corporation.

Eastern Corporation.

Eastern Corporation.

Eastern Corporation.

Miguon, Pa., (17 3-2160)

Hammermill Paper Co.

Howard Paper Mills, Inc.

Indexed Paper Mills, Inc.

International Paper Co.

Eximple Victoria Corporation.

Mead Papers, Inc.

Il8 West First Street Daylon 2, Ohio Millers Fells, Mass. (OL 9-3311)

Meanah Paper Co.

Meanah Paper Co.

Neenah, Wis Consider (PA 2-3311)

Meanah Paper Co.

Neenah, Wis (Tel: 3111)

Penissular Paper Co.

Kalemazoo 99, Mich. (Tel: 2-151)

Rising Paper Co.

Mass. (PO 47)

PARCEL POST MAILING ROXES PARCEL POST MAILING BOXES

PERSONALIZED GIANT GRAMS Sende Rocke & Co., Inc. 97 7th Ave., N.Y.C. II (WA 4-1551) PHOTO REPORTING Sickles Photo-Reporting Serv.... 38 Park Pl., Newark, N. J. (MA 2-3966) PRINTERS - LETTERPRESS & LITHOGRAPHY 30 W. Washington St., Chicago 2, Illinois 370 Plane Street, Newark 2, N. J. (MI 2-0644) Paradise, Pe. (ST 5131) 129 Lafayette St., N. Y. 13, N. Y. (CA 6-4757) Paradise Printers Proper Press, Inc. SALES PROMOTION COUNSEL

Martin Ad Agency (Mail Order) 15 P8 E 40, N. Y. C., 16 (LE 2-4751) Arthur Thompson & Co. 109 Martin News SUBSCRIPTION FULFILLMENT SERVICE Fulfillment Corp. of America. 381 W. Center St., Marion O. (Tel: 2-1187)
Globe Mail Agency, Inc. 148 W. 23rd St., N.Y.C. II (OR 5-4400)
Merit Mailers. 370 Plane Street, Newark 2, N. J. (MI 2-0444) SUBSCRIPTION FULFILLMENT SYSTEMS
Sames Punched Card Div.-Underwood Corp. 1 Pk. Ave., N.Y.C. 16 (LE 2-7000) SYNDICATED HOUSE MAGAZINES The William Feather Co.... 9900 Clinton Rd., Cleveland 9, Ohio (AT 1-4122) TRADE ASSOCIATIONS Advertising Trades Institute. 207 Park Ave., New York 17, N. Y. (MU 8-091) Direct Mail Advertising Assn... 3 E. 57th St., N. Y. C. 22 (MU 8-788) MASA International. ... (8120 James Gouzens, Detroit 35, Mich. (UN 4-3545) Nat'l Council of Mail, List Brokers 55 W. 42nd St., N. Y. 36, N. Y. (PE 6-0615) 

VARITYPERS AND TYPE FONTS

VARITYPE EQUIPMENT

Zenith Typewriter & Adding Mach. Co. 13 W. 17th St., N.Y.C. 11 (WA 4-4180)

Here's what the public doesn't know about . . .

Corrugated Paper Products Inc. 2235 Urica Ave., Bklyn 34, N. Y. (ES 7-6112)

# Post Office Public Services

While Postmaster General Summerfield was testifying before the House Committee, insisting on postal rate raises and refusing to recognize that many of the services of the Post Office are public services., the May 1956 issue of Postal Service News (employee house magazine) carried the following illuminating article. It deserves widespread reprinting:

To acquaint his patrons with the wide variety of services the Post Office offers them, Postmaster Clyde E. Weeks, Ir., Orem, Utah, arranged for the Orem-Geneva Times to publish the following:

Besides the regular operations of the Orem Post Office connected with the receipt, dispatch and delivery of mail, and our money order department, there are a number of other services we perform which are little-known to the general public. Among those are the following:  Provide Notary Public service for people.

The Ademm Co\_\_\_\_

- Correct mailing lists for business and individuals.
- Issue permits for metered mail and permits for bulk mailings at reduced rates.
- Make collections for the Collector of Customs on mail received with duty charged.
- Sell Documentary Stamps for deeds and stock transfers.
- Assist the FBI and other law enforcement officers in the apprehension of criminals.
- Help the armed services to find relatives of deceased servicemen.
- Aid the F.H.A. (Federal Housing Administration) in making surveys of vacancies.
- Assist the Treasury Department with the sale of U. S. Savings Stamps.

 Act as an agent of the Department of the Interior in the sale of bird hunting stamps.

Y. 12, N. Y. (AL 4-3230)

- Make flags for veterans' funerals available on behalf of the Veterans Administration.
- Register aliens for the State Department.
- Distribute income tax forms for the Department of Internal Revenue.
- Receive and transmit funds for volunteer charities: Heart, Cancer, Polio, etc.
- 15. Witness the marking of absentee ballots,
- 16. Witness declarations of competence by private bondsmen.
- 17. Administer oaths of office.
- Certify widows and children in January and July for continued pension benefits.
- These are in addition to our C.O.D. service, Registry service, and insured mail service.
- The public is our boss. Our goal is to give you the best service we can.
- Other offices might well consider presenting such messages through newspapers, radio, TV, speeches, etc.

Show this item to your Senator . . . when you are talking to him about postal rates.

### MAILING LISTS

# CLASSIFIED ADVERTISING

#### ADDRESSING PLATES

ELLIOTT STENCIL CUTTING

ADDRESSING - LIST MAINTENANCE
SUPPLIES

Box 81, Reporter, Gorden City, N. Y.

SPEEDAUMAT—Zinc Plates embossed—\$35.00 per M. 100% accuracy guaranteed.
POLLARD-ALLING—3 line-proofed and linked \$25.00 per M.

Advertisers Addressing System 703 N. 16th St., St. Louis 3, Mo.

#### ADVERTISING AGENCIES

Pulling direct selling mail order advertising campaigns in newspapers, magazines, trade papers. Publishers' rates. Counsel service. Martin Advertising Agency, 15 E. 40 St., Dept. 33A, N.Y. LE 2-4751. Est. 1923.

#### EQUIPMENT FOR SALE

#### ADDRESSOGRAPH - Model 3400

Built special to cut addressing costs—continuous feed—extension delivery—24 position selector—AC motor 110 volt—in excellent condition. BARGAIN PRICED FOR QUICK SALE, Prince & Company, Inc. 5435 W, Fort Street, Detroit 9, Mich, Tel.: VInewood 2-4200

#### Anderson Folding-Wrapper Machine

sizes up to 11 x 14 includes 1½ HP motor and 15 ft. conveyor with motor—excellent condition—in production now—we invite your inspection. Bargain priced for quick sale. Prince & Company, Inc., 5435 W. Fort St., Detroit 9, Michigan. Tel.: VInewood 2-4200.

#### Model 4300 Speedaumat

wrapper addressing machine with postal permit and return address printer—excellent candition. Bargain priced for quick sale. Prince & Company, Inc., 5435 W. Fort St., Detroit 9, Michigan. Tel.: Vinewood 2-4200.

#### FOR SALE

GRAPHOTYPE, model 6381, used in good condition. Also model 1900 Addressograph with feeder. Model 96 Rem. Rand calculator, rebuilt like new. Borroughs Bookkeeping Machine. HARRY J. ABRAMS, 124 L St., N.E., Wash. 2, D. C.

#### HELP WANTED

Need advertising person with promotional instinct. Handle ads on magazine and promote sale of our books. Ad person will be one of top four who will benefit as business grows. Real future if you like to work. Starting solary \$100 week. One person depart. All-Pets Magazine Fond du Loc, Wisc.

#### HELP WANTED

#### WANTED: EXPERT TO HEAD MAILING DEPARTMENT

Real opportunity available with aggressive firm in large Midwest city for man who knows mailing aperations, production, economy measures. Must know how to build and maintain a top quality, profitable mailing list. Must have imagination and ability to expand department's service to its industry—unlimited opportunity for creative individual. Tell us your experience, solary expected, references and send photo. Write The Reporter, Box 82, Garden City, N. Y.

#### LISTS

CANADA'S BEST MAILING LIST 275,000 live names on Elliott stencils

Call your list broker-TODAY or Tabe's, St. Catharines, Ontario

#### MAIL ORDER

MAIL ORDER MINDED? WE LIST YOUR NAME with over 500 mail order businesses. You receive fabulous mails. Money-making ideas, books, magazines, samples, etc. Tremendously worthwhile service only \$1.00. Satisfaction guaranteed. Mailorama, Box 476DM, Lynbrook, Long Island.

OVER 2 MILLION NAMES ON PLATES
GUARANTEED 100% ACCURATE
(Constantly Corrected)
Retailers-Wholesolers-Manufacturers
Banks-Churches-Institutions

Choice of 350 Other Lists
 "We Charge ONLY for Addressing"
 (Usually Completed within 3 Days).

Write for FREE Catalogue.

SPEED-ADDRESS KRAUS CO.
48-01 42nd St., Long Island City 4, N. Y.
STillwell 4-5922

#### REBUILT & GUARANTEED

Addressograph-Speedaumat-Eiliott Addressing Machines. Graphotypes-Cabinets-Trays-Plates-Frames. Mimeographs-Multiliths-Tying & Inserting Machines-"Hook-on" Tray Equipment. I Buy and Sell all Direct Mail Equipment. James Eckstein

326 B'way, N. Y. 7, N. Y. HAnover 2-6700

#### SERVICES

Your list on key punch cards. Select categories, mail from same master. ERICKSON tabulating equipment extracts part of list for selective mailing. Eliminates duplication. costs less than plates. Addressing \$1.50 M up. ERICKSON ENTERPRISES, 140 5th Avenue, New York 11. WATkins 9-5505.

#### SITUATION WANTED

MY BLOOD—has the mail-order business in it. Broad exp.; good right hand man. Keen eye for mail-order naturals. Copywriting, cataloguing, releases. Exp. exec. in fulfilment (2nd cl.), list maint., address., mail room prod. Plus, an expert on mail inserting machines, etc. Phone Allentown, Penna. ME 4-8039. A. M. Sussman.

10 years experience in lettershops & publishing. Know all phases of mailing operations.
Or will invest in small business. Write The Reporter, Box 83, Garden City, New York.

#### TYPE FOR OFFSET

Save with FOTO-FONTS. Unit cost per font only 20¢! Easy to set and align—sharpest reproduction. Free samples and details. A.A. Archbold, Publisher, Box 20740-K, Los Angeles 6. Calif.

#### MASA SET FOR BIG CHICAGO CONVENTION

A big membership turnout is expected for the Mail Advertising Service Assn.'s 35th Annual Convention at the Drake in Chicago . . . from the 24th to 28th of this month.

General chairman Giles B. McCollum (Reuben H. Donnelley Corp.) and his committee have done a bangup job arranging four days of exciting activities for MASA'ers (attendance limited to producers of mail advertising services . . . MASA members or prospective members).

The convention will include idea panel sessions, exhibits, demonstrations . . . and entertainment galor. On Friday (24th) there'll be a Chicago Chapter Punch Party to welcome first-time convention attendees; and A. B. Dick Co. is planning a big Saturday night cocktail reception. And there'll be a surprise feature at the Saturday night dinner dance. Sunday opens with the awards breakfast. Monday will be topped off with a gala evening of dinner and dancing at the famed Chez Paree. Then, the big highlight of the convention at Tuesday's closing luncheon, with presentation of the highest honor in direct mail—The Miles Kimball Award.



We welcome your direct mail ideas and news items for this department. Send all material to Shart Notes Department, The Reporter of Direct Mail Advertising, 224-7th St., Garden City, N.Y.

CONGRATULATIONS! The Senate Post Office Committee could not complete hearings before adjournment. Therefore H. R. 11380 died. The whole direct mail fraternity owes a debt of gratitude to Harry Maginnis who represents the Associated Third Class Mail Users, and who outmaneuvered the irresponsible propaganda and bullying of PMG Arthur Summerfield. The final days of hearing were a panic Wish we could report on all of the hard-boiled stuff which proved conclusively that Summerfield's figures and claims were phoney. Maginnis and his witnesses proved beyond doubt that until a postal policy can be established (separating public and commercial services) all rate-fixing by one domineering individual represents irresponsible management.

#### J

NATIONAL INDUSTRIAL ADVERTISERS ASSN.—New York Chapter, Inc., will observe its 50th Anniversary on

Sept. 11 . . . with an All-Day Conference and Banquet at the Waldorf Astoria. John Mather Lupton, president of the John Mather Lupton agency, N. Y., is general conference chairman. The day's activities will include a luncheon panel (Forcasting industry's 1957), afternoon panels, etc. The 50th Anniversary observance should be a big NIAA affair.

#### J.

☐ HERE'S A TIE-IN WHICH WAS REALLY IN TUNE: Not long ago the Crane Co., Chicago manufacturers of water pipe valves broke an advertising campaign in business papers using that theme: "There are some valves that Crane doesn't make . . . but Crane makes more valves than anyone else!" One ad picturing a cartooned sousaphone player, was seen by Vera Shields, advertising manager of C. G. Conn Ltd., Elkhart, Ind. band instrument manufacturers. Shields got Crane's okay to

use the ad in Conn's direct mail program to 24,000 retailers. Result was an attractive folder showing the Crane ad on the first page. Underneath was the headline: "Three guesses who makes the most band instrument valves!" Inside showed pictures of Conn's massive Elkhart factory and photos of various processes band instrument valves go through in their manufacture. Both Crane and Conn emerged as undisputed masters of the valve . . . and experts in good cooperative tie-ins.

#### Л

☐ A DIE-CUT FOR DIALING: General Electric produced this unusual booklet for apparatus distributors . . . to show customers how local stocks of GE motors are "as near as your telephone". Entire twelve pages of booklet are diecut in an 11" circle. The circular pages inside feature full bleed photos of how distributors stock and service the wide range of GE motors. The local

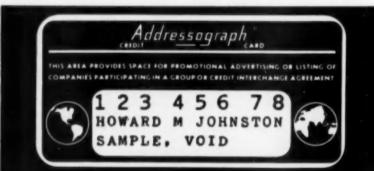


distributor attaches his business card to the red and black cover (pictured here) . . . tying in with the "Dial Me . . ." headline. An effective presentation.

#### M

A PERTINENT QUESTION: "Does the use of Form 3547 entitle the person who rents a list to retain ownership of the corrected names?" The question was posed in a recent bulletin from the Lewis Kleid Co., list brokers, who believe the mailer should have the privilege to use the corrected address . . but only for readdressing his material. The bulletin suggested that on any mailing using a Form 3547, the mailer should inform the list owner as follows: "Corrected names will be readdressed. We will not retain the corrected names. We will return the corrections in consideration of payment of the Form 3547 and rental charges."

☐ STENCIL-TYPE CREDIT CARDS used by retail stores are usually drab-looking affairs with little (if any) promotion value in terms of visual design. But Addressograph-Multigraph Corp. of Cleveland, Ohio, has come out with a new card which can be produced in a wide range of colors and designs . . . giving it advertising as well as functional value. Pictured here in its original size, the plastic card has a number of other valuable assets: It's easier to carry than standard metal-plate type; it can incorporate bearer's actual signature; and is easy to prepare on an automatic Graphotype machine. Its also less expensive than similar systems.



Lew Kleid is eager to establish a standard of practice for all concerned, so he'll welcome your opinions . . . pro or con. Write to him at 25 W. 45th St., New York 36, N. Y.

#### JJ.

☐ WANT TO BUY SOME WORTHLESS
NAMES? A fellow out in Michigan is
trying to sell them . . . as a serious
"list cleaning service". He mails a
cheaply - printed folder containing 20
sample nixies and this message: "If
this list of worthless names is appreciated by you, send 10¢ and 25 more of
these latest worthless names will be
dispatched to you. Strike worthless
names from your mailings and you'll be
surprised at the money you'll save!"
You'll also spend a small fortune trying
to find out on what lists the names
are worthless!

#### JJ.

☐ MORE ABOUT PLAYING CARDS: No sooner had last month's Short Notes



gone to bed with an item about a playing card campaign (see page 42, July issue) . . . when we received this novel birth announcement from Bert Druckman, of the Special Markets Div. at Atlantic Playing Cards. It featured five cards showing the Druckman family (sixth card in lower right corner shows back of the other cards). As an attention-getting direct mail announcement, playing cards seem to be a standout . . and they can be eyeletted for easy presentation. Investigate them, if you're looking for an attention-getting format.

#### J

☐ INDUSTRIAL PUBLICITY is profiled in an informative folder just published by Dix & Eaton agency in Cleveland. Originally developed to answer 13 most often asked questions about the subject, the folder covers questions such as "What is industrial publicity?, How does it differ from P.R.?, How does it



# Take A Tip From The CIRCUS

Spend some time on the costume. Dress your direct mail for the job you want it to do. Make your audience feel that you know how to put on a good show. We're talking about paper . . .

Of course . . . asking you to be conscious of texture, color and weight.

For example . . . a booklet to be a booklet, should have a cover.

And a cover from Peninsular's handsome line will guarantee a good show.

Play safe. Send now for a complete set of our sample books. You'll particularly like the ones showing papers with color on one side and a different color on the other.

# Seninsular Saper Company YPSILANTI AMERICAN

Send your 2 sample books please which show swatches of your two-color papers . . . Peninsular Duplex, and Bermuda Duplex. Would also be interested in seeing sample books of ( ) Tuscan Cover ( ) Zamora Cover ( ) Pab Cover ( ) Telephone Book Cover ( ) Brilliant White Twin Tone (both cover and text)

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# SHORT NOTES

work with advertising?, How is publicity material developed for industries?, etc. You can get a free copy of the eight-page folder by writing to D & E at The 1010 Euclid Bldg., Cleveland 15, Ohio.

#### J

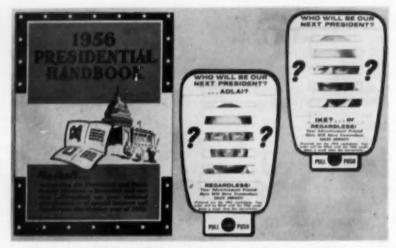
RECOMMENDED READING DEPT .: Write to the Wall Street Journal (44 Broad St., N.Y.C.) and get a copy of the June 8 issue . . . containing Mitchell Gordon's page-one feature on the list business. It's a fair and accurate picture, filled with interesting side lights about the many different types of lists available. And, if you want a real laugh, write to that friend of yours in Milwaukee and have him get you a copy of the Milwaukee Ad Club's publication, Torch . . . June, 1956 issue. Turn to page 51 and read Tom Kroening's humorous piece, "What Motivated This Research on Motivation Research". The "interviews' with advertising person nel are bound to leave you chuckling . . . as they did us.

#### JT.

□ VELVA-GLO RADIANT COLORS are putting a lot of punch into a wide range of advertising. Radiant Color Co., 830 Isabella St., Oakland 7, Calif. has just published an interesting brochure showing how 23 companies and their agencies use fluorescent papers and ink to create advertising impact . . . in all printed media. One page of the brochure tells how the dazzling colors can be handled best in production, gives tips on printing processes, etc. If you write to Radiant Color Co., they'll be glad to send you a free copy.

#### J

HARRY A. PORTER, grand sacem of the graphic arts, has finally retired. He withdrew late in July as senior vice-president of Harris-Seybold Co., printing equipment manufacturers of Clevaland . . . but will continue as partitime consultant to the company and industry he served for fifty years. He started with the company at age 19 and became known as the "champion of lithography". Besides his championing all sorts of causes in the graphic arts . . he was president of the DMAA in 1949-1950. Last year, he was elect-



☐ THE UPCOMING PRESIDENTIAL ELECTION offers a big opportunity for you to use a timely tie-in promotion. Here's two stock promotion items worth considering: One is a handsome two-color 1956 Presidential Handbook published by Brown & Bigelow, 1286 University Ave., St. Paul 4, Minn. The 24 page, pocket size publication gives a raft of facts concerning presidential elections, historical and current statistics on the government and special information of significance in this 1956 election. With imprint on the back cover, the handbook makes an excellent election-time giveaway. Another item is a clever 1956 Election Gadget offered by the Halco Co., 165 Dwight St., New Haven, Conn. Features a pull-tab gimmick which changes the picture of the Republican candidate to that of the Democratic candidate, and vice versa. Bottom part of the gadget carries sales message and imprint. Write to Halco and Brown & Bigelow for prices and samples.

ed the fourth (and only) Honorary Life Member of that association. All of us look forward to seeing Harry at DMAA conventions for many years to come. He can't miss them . . . for he has so many friends.

#### J

"THE LITTLE RED BOOK" is a compact booklet showing the many binding services of Sloves Mechanical Binding Co., 601 W. 26th St., New York 1, N. Y. Entire booklet is patterned after the telephone book's classified pages . . . with alphabetical and illustrated listings of binding formats (from "albums" to "Zipalopes"). Each "Where to Buy It" item is tied in with Sloves' address and telephone number (Algonquin 5-2552). If you're looking for binding ideas, you might get this booklet and look through "Sloves Yellow Pages".

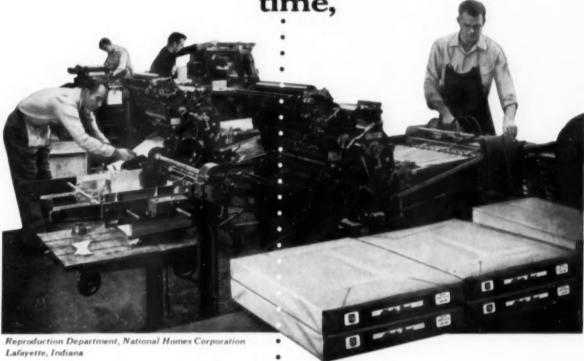
#### J

"POODLES FROM PARIS" is a new mail order idea which is getting a big play in consumer magazines. World-Wide Kennels of Darien, Conn., flies aristocratic canines (registered with the French Kennel Club) from Paris . . . direct to American mail order customers. The 7 to 12 week-old pedigreed poodles come beautifully clipped and pedicured "in latest Parisian style". Pan American Airways pampers the pooches en route . . . so they are guaranteed to arrive in tiptop condition. Poodle fanciers are buying the French dogs by mail from World-Wide Kennels at prices ranging from \$119.95 up.

#### JII

COMPETITION FOR ATTENTION shouldn't be taken lightly (as we tried to emphasize in June and July Reporters). Hope all of you read the article starting on page 63 of July 2, 1956, issue of Newsweek, titled: Competitve Target-Your \$\$. It is a provoking report on the terrific competitive battle which is on now and will be on for no one knows how long. The prediction is that the stuggle for sales will grow rougher (including tactics) in the months ahead. You direct mail planners will have to recognize the challenge of this competition for attention and dollars. You'll have to be good. If you want to last, that is.

when
it must
be on
time,



## it should be on Atlantic Bond!

When there's a deadline that must be met, you can always count on ATLANTIC BOND! Here's why:

ATLANTIC BOND, the genuinely watermarked, #1 Sulphite Bond, which is first in its field for sales, is first in "runability"! ATLANTIC BOND'S "just-right" bulk and rigidity mean smoother running always. And ATLANTIC BOND is moisture-controlled for dimensional stability...assuring more accurate register on every run—no wasted time and effort on re-runs.

ATLANTIC BOND is first in *performance*, too. It's a better-formed, better-looking paper—impressions "take" better...look sharper, clearer. Next time the job calls for *speed*—and must still be <u>first</u> in *quality*—it's good business to make ATLANTIC BOND a "must"!



**Atlantic Papers** 

PRODUCTS OF EASTERN CORPORATION, BANGOR, MAINE - MANUFACTURERS OF GUALITY PAPER AND PULP -HILLS AT BANGOR AND LINCOLN. MAINE - SALES OFFICES: NEW YORK, BOSTON, PHILADELPHIA, CHICAGO AND ATLAN

ATLANTIC BOND ATLANTIC DUPLICATE ATLANTIC MIMED ATLANTIC OFFSET

#### You can get it all from Mead-Papermakers to America



For better impressions, whatever the job, print on Mead Papers. You have at your disposal a completely diversified line of papers in colors, weights and finishes for every printed use. Let your Mead merchant be your source of supply. He knows that the skills and resources of the entire Mead organization are concentrated on the job of making Mead Papers the best value in paper today.

## Mead Papers Give Trouble-Free Press Performance

Production costs lowered by uniform quality

Catalogs and folders, price lists and broadsides are a big and important part of your billing. Next time you estimate such a job, plan to use Mead Papers. You will have the satisfaction of working with a uniform, trouble-free paper produced with your needs in mind. Your customer will like the work you deliver. He will be more than satisfied with the appearance of the finished job.

For the finest printing, remember Mead Black & White Enamel, the aristocrat of superfine glossy coated papers. Here is a brilliant white paper with a high gloss and uniform surface that are receptive to the finest half-tones and assure absolute fidelity of reproduction with maximum detail. For added economy, remember Mead Process Plate, the low-cost coated paper perfectly suited to high-speed production with heat set and flash dry inks. Both are standard products of The Mead Corporation. Let them work for your profit.

## MEAD papers

#### THE MEAD CORPORATION

Papermakers to America

Sales Offices: Mead Papers, Inc., 118 West First Street, Dayton 2, Ohio New York • Chicago • Boston • Philadelphia • Atlanta

#### Quality Letterpress Papers by Mead

- Dilcol Translucent
- . Black & White Coated Cover
- Black & White Enamel
- . Old Ivory Enamel
- . Printflex Coated Cover
- Printflex Enamel
- Richfold Enamel
- Process Plate Coated
- Escanaba Enamel
- · Mead Opaque
- . Suede Laid & Wove
- . Mead De & Se Tints
- . Flat White English Finish

Ask your paper merchant for samples of these papers